

FOI 2868

24th January 2025

FREEDOM OF INFORMATION ACT 2000 – INFORMATION REQUEST

The names of your outsourced teleradiology providers for:

1. Out of hours, emergency reporting (overnight reporting)

Response:

The company name is: Everlight

2. Routine Elective Reporting

Response:

The company names are: 4Ways & Everlight

3. Please provide the annual volumes for both 2023 and for 2024 sent to each provider, broken into the following:

- o Overnight Emergency**
- o Routine Elective Reporting (MRI, CT)**
- o Plain Film Reporting**
- o Day time emergency reporting (1hr for example).**
- o Split into each hospital within the Trust**

Response:

Unfortunately, we are unable to provide the information you have requested as the cost of locating and retrieving the information exceeds the “appropriate limit” as stated in the Freedom of Information (Fees and Appropriate Limit) Regulations 2004. It would require a manual exercise to provide annual volumes for 2023 and 2024 broken down by providers/categories. It has been estimated that it would take more than 18 hours to locate and retrieve the requested information. In order, to obtain this information, it would exceed the £450 limit and is therefore cost prohibitive.

Under section 12 of the Freedom of Information Act 2000, Public Authorities are not obliged to comply with an information request where to do so would exceed the cost limit.

4. Start date, duration and end date of any contracts with tele-radiology providers?

Response:

Reporting Services – Teleradiology

- Provider: 4Ways Healthcare Ltd
- Contract start date: 14/02/2021
- Contract end date: 31/01/2027

Reporting Services - Teleradiology

- Provider: Everlight
- Start Date: 14/02/2021.
- Contract end date: 14/02/2027 initially – Including all extensions 14/02/2031.

5. Was the contract procured via a framework (direct award), mini-tender, or ITT procurement process?

Response:

- Provider: Everlight - Regional Framework – Call off contract - Framework Agreement - Insourcing of Clinical Support Service - Reference – 10203
- Provider: 4Ways - Regional Framework – Call off contract - Framework SBS/18/SF/JAF/9340 has now expired and the contract extension will now run under SBS10228 Teleradiology Framework.

6. Who is the senior officer (outside of procurement) responsible for this contract?

Response:

The Head of Diagnostic Services is responsible for these contracts.

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