

FOI 2915

26th February 2025

FREEDOM OF INFORMATION ACT 2000 – INFORMATION REQUEST

1) Do you use a Social Media Management platform?

Response:

Yes

2) If so, what tools do you use?

Response:

In accordance with Section 31 (1) (a) of the Freedom of Information Act 2000 - Law enforcement – the prevention or detection of crime, such information is exempt from disclosure.

Although the Southern Trust understands that there is a public interest in being open and transparent, the information including manufacturer, models and replacement timeframes is business sensitive and has the potential to leave the Trust vulnerable to cyber-attacks. By disclosing these details, this information could prejudice and compromise the Trust's network/IT security.

We believe that putting this information into the public domain would make the Trust more vulnerable to cyber-attacks. The public interest in maintaining the security of our systems and providing safe health and social care to our patients/clients outweighs the public interest in disclosure of this information.

3) What is your annual spend on a Social Media Management tool?

Response:

<£5K

4) What dates does your contract with your current supplier end (month & year)?

Response:

August 2025

5) Do you use a tool for Social Listening and/or a Media Monitoring platform?

Response:

Yes

6) If so, what tools do you use?

Response:

In accordance with Section 31 (1) (a) of the Freedom of Information Act 2000 - Law enforcement – the prevention or detection of crime, such information is exempt from disclosure.

Although the Southern Trust understands that there is a public interest in being open and transparent, the information including manufacturer, models and replacement timeframes is business sensitive and has the potential to leave the Trust vulnerable to cyber-attacks. By disclosing these details, this information could prejudice and compromise the Trust's network/IT security.

We believe that putting this information into the public domain would make the Trust more vulnerable to cyber-attacks. The public interest in maintaining the security of our systems and providing safe health and social care to our patients/clients outweighs the public interest in disclosure of this information.

7) What is your annual spend on a tool for Social Listening and/or a Media Monitoring platform?

Response:

<£10K

8) What dates does your contract with your current supplier end (month & year)?

Response:

N/A

9) Who is the senior person responsible for managing these contracts?

Response:

Enquiries should be addressed to Corporate.HQ@southerntrust.hscni.net

Email: Foi.Team@Southerntrust.hscni.net