

FOI 2970

21st March 2025

FREEDOM OF INFORMATION ACT 2000 – INFORMATION REQUEST

Please provide the rostering solution used for the below staffing groups. Where more than one supplier is used for each staff group, please provide the name of each supplier.

Medical & Dental

Response:

The Trust is unable to provide the name of the rostering solution due to the potential cyber threat from cyber criminals targeting this sector in order to gain access to Trust infrastructure and information.

The justification is as follows:

Section 31(1) (a) Law enforcement– leaving the Southern HSC Trust, Patients, Clients & Staff more vulnerable to crime

Section 31 – Law Enforcement Section

Section 31(1)(a) states that information is exempt if its disclosure is likely to prejudice the prevention or detection of crime. ICO guidance states that this can be used to protect information on a public authority's systems which would make it more vulnerable to crime. It can be used by a public authority that has no law enforcement function:

- To protect the work of one that does
- To withhold information that would make anyone, including the public authority itself, more vulnerable to crime.

Nursing & Health Care Assistants¹:

The Trust is unable to provide the name of the rostering solution due to the potential cyber threat from cyber criminals targeting this sector in order to gain access to Trust infrastructure and information.

The justification is as follows:

Section 31(1) (a) Law enforcement– leaving the Southern HSC Trust, Patients, Clients & Staff more vulnerable to crime

Section 31 – Law Enforcement Section

Section 31(1)(a) states that information is exempt if its disclosure is likely to prejudice the prevention or detection of crime. ICO guidance states that this can be used to protect information on a public authority's systems which would make it more vulnerable to crime. It can be used by a public authority that has no law enforcement function:

- To protect the work of one that does
- To withhold information that would make anyone, including the public authority itself, more vulnerable to crime.

Scientific, Therapeutic & Technical Staff including of Allied Health Professionals

Response:

N/A -rostering system not used

Administration and Estates

Response:

N/A – rostering system not used

Please list below the staffing groups where e-rostering is currently live and being used?

Response:

Medical & Dental
Consultants / SAS
Resident Doctors

Nursing & Health Care Assistants:

Nursing
Midwifery
Health Care Assistants

Scientific, Therapeutic & Technical Staff including of Allied Health Professionals

Response:

N/A -rostering system not used

Administration and Estates



Southern Health and Social Care Trust

Response:

N/A – rostering system not used

Please tick the below Medical Specialities that are currently rostered on the system

Response:

- General Medicine
- General Surgery
- √ Anaesthetics
- Obstetrics and Gynaecology

What percentage of workforce are rostered on the system? Please list the percentages by the staffing groups listed below-

Response:

Medical & Dental: 19%

Nursing, Midwifery and Nursing Assistant staff:

Qualified Nursing Staff: 69%

Qualified Midwives: 89%

Health Care Assistants: 87%

Percentage of Total Nursing and Midwifery Staff on rostering system: 74%

Scientific, Therapeutic & Technical Staff including of Allied Health Professionals

Response:

N/A -rostering system not used

Administration and Estates

Response:

N/A – rostering system not used

What is the contract start date for your rostering supplier/suppliers? Please list the name of the supplier and contract start date.

Medical & Dental

Response:

Not available

Nursing, Midwifery and Health Care Assistants

Response:

Contract start date: 01/01/24

Scientific, Therapeutic & Technical Staff including of Allied Health Professionals

Response:

N/A -rostering system not used

Administration and Estates

Response:

N/A – rostering system not used

What is the contract end date for your rostering supplier/suppliers? Please list the name of the supplier and contract end date.

Medical & Dental

Response:

Not available

Nursing, Midwifery and Health Care Assistants

Response:

Contract end date: 31/12/28

Scientific, Therapeutic & Technical Staff including of Allied Health Professionals

Response:

N/A -rostering system not used

Administration and Estates

Response:

N/A – rostering system not used

What was the annual cost of your rostering supplier/ suppliers for the financial year 22/23 (April 2022 - March 2023)

Medical & Dental:

Response:

Not available

Nursing, Midwifery and Health Care Assistants

Response:

The annual cost of our rostering supplier for the financial year 2022-23 was £126,007.85+VAT.

Scientific, Therapeutic & Technical Staff including of Allied Health Professionals

Response:

N/A -rostering system not used

Administration and Estates

Response:

N/A – rostering system not used

Did the organisation use a framework to procure your rostering supplier/ suppliers? Please state the name of the supplier and framework it was procured from.

Medical & Dental

Response:

Not available

Nursing, Midwifery and Health Care Assistants

Response:

The organisation used the HealthTrust Europe LLP Framework Agreement for the provision of Enterprise Level Information Communication Technology (ICT) Solutions for hardware, software, programs, applications, security, computer science, managed services, consultancy, support and associated services to procure the services from the contractor

Scientific, Therapeutic & Technical Staff including of Allied Health Professionals

Response:

N/A -rostering system not used

Administration and Estates

Response:

N/A – rostering system not used

From the table below please indicate which interfaces are being used and at what frequency?

Interface

In/Out	Daily	Weekly	Monthly	Ad Hoc	
ESR Generic Attendance Inbound Interface					Out
ESR Generic Absence Inbound Interface					Out
ESR Generic Outbound Interface					In
E-Job Planning					
In/Out					
Junior Doctors					
In/Out					
Staffbank / Agency					In/Out
Identity Provider Servers					In/Out

Medical & Dental

Response:

Not relevant

Nursing, Midwifery and Health Care Assistants

Response:

Not relevant

Scientific, Therapeutic & Technical Staff including of Allied Health Professionals

Response:

N/A -rostering system not used

Administration and Estates

Response:

N/A – rostering system not used

Self-Rostering

Does your organisation use self-rostering?

Medical & Dental

Response:

Not relevant

Nursing, Midwifery and Health Care Assistants

Response:

Not relevant

Scientific, Therapeutic & Technical Staff including of Allied Health Professionals

Response:

N/A -rostering system not used

Administration and Estates

Response:

N/A – rostering system not used

(If yes, please complete the below questions. If no, please ignore)

2. Please list below the staffing groups where self- rostering is currently being used?

3. What percentage of your workforce is currently utilizing self-rostering?

4. Are manual or technology based mechanisms used to facilitate self-rostering?

Email: Foi.Team@Southerntrust.hscni.net