

FOI 2985

27<sup>th</sup> March 2025

## FREEDOM OF INFORMATION ACT 2000 – INFORMATION REQUEST

---

**I would like to request the following relating to adult social care carried out for clients at home:**

**The shortest, average and longest time it has taken for a client to be re-assessed and new care plans put in place from the moment a re-assessment request is made for each of the last five years.**

**Response:**

This information is not recorded in a manner that is centrally held and therefore retrieving it would involve a manual search of individual patient records. As such we cannot provide this information as the cost of locating and retrieving the information exceeds the “appropriate limit” as stated in the Freedom of Information (Fees and Appropriate Limit) Regulations 2004. In order to obtain this information from a number of individual patient records would exceed the £450 limit and is therefore cost prohibitive.

Under section 12 of the Freedom of Information Act 2000, Public Authorities are not obliged to comply with an information request where to do so would exceed the cost limit.

In addition, it would not be appropriate to search through individual patient records for the purposes for responding to a FOI request, there would be no patient expectation that medical records would be used in this way.

Email: [foi.team@southerntrust.hscni.net](mailto:foi.team@southerntrust.hscni.net)