

FOI 3098

28th May 2025

FREEDOM OF INFORMATION ACT 2000 – INFORMATION REQUEST

Question: I write to request the information below under the Freedom of Information Act. Are you on any of the below frameworks for language services (face to face interpreting spoken and non-spoken, telephone and video interpreting and translation) and if so which one?

- **Eastern Shires Purchasing Organization (ESPO)**
- **London Procurement Partnership (LPP)**
- **NHS SBS**
- **North-East Purchasing Organization (NEPO)**
- **NOECPC**
- **Health Trust Europe (HTE)**
- **Crown Commercial Services (CCS)**

If you are not on any of the above frameworks, please confirm how you are accessing services.

- **What is the expiry date/s of your current language services contracts including telephone interpreting, face to face interpreting spoken and non-spoken and translation?**
- **Who is your current provider for each of these services?**
- **What was the spend by year for the last 2 financial years (2023 and 2024) in total and broken down by service**
 1.
 - i. **Telephone Interpreting**
 - ii. **Face to Face Interpreting**
 - iii. **British Sign Language**
 - iv. **Translation**
- **Who is the Contract Manager and Senior Responsible Owner in regarding language services?**

Response:

The information you require is held by the Business Services Organisation.

You can contact them at:

Corporate Services
Business Services Organisation
2 Franklin Street
Belfast

Email: Foi.bso@hscni.net

Email: Foi.Team@Southerntrust.hscni.net