



Can I help?

Patients often benefit from having familiar people around them.

Therefore we are keen to support relatives and carers who would like to be involved in their care.

If you wish to be involved with your relative/person you care for, please speak to the Nurse in Charge.

Please complete 'My story' document with ward staff, this will guide staff with valuable information in relation to likes/dislikes.



ENHANCED CARE OBSERVATIONS (ECO)

Patient & Carer Information



What is Enhanced Care?

Enhanced Care provides a higher level of supervision and engagement to patient's, with a focus on maintaining their safety, privacy and dignity.

The level of observation and supervision will be determined through a risk assessment process carried out by the clinical team.

Why might someone require Enhanced Care?

- They may be at risk of falls
- They may be pulling out lines or tubes that may result in harm
- They may be confused, distressed or agitated
- They may have dementia /delirium or a cognitive impairment
- They may be attempting to cause harm to themselves or others
- They may have mental health concerns which impairs their ability to keep themselves safe
- They may have a learning disability which impairs their ability to keep themselves safe.

Who will provide this care?

This care will be provided through partnership with, the person's relative, core ward staff and at times support from bank/agency staff.

How long will Enhanced Care be provided?

The support and care will be guided by regular review and evaluation by the multidisciplinary team and will only be provided for as long as is required.

Visiting

The Nurse in charge will discuss current visiting guidelines and associated infection control requirements.

You may find that the level of supervision decreases during your visit, please ensure you inform the nurse in charge when you are leaving to ensure the correct level of supervision is resumed.

Questions & further support

For questions or further support regarding Enhanced Care please see the Nurse in Charge of the ward

Feedback



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