



NORTHERN IRELAND

A national charity since 1911

Hearing Aid User Support Service

Free support for NHS hearing aid users in Northern Ireland.

Our Hearing Aid User Support Service enables people to make the most of their hearing aids and manage their hearing loss effectively. We deliver drop-in support sessions across Northern Ireland in partnership with local Health and Social Care Trusts and can also arrange home visits.

We also support older people in residential homes and train Social Care Staff in Care Homes.

We provide:

- Information on how to look after and fit hearing aids
- Re-tubing, earmould cleaning and battery replacement (NHS hearing aids only)
- Hearing checks
- Information about coping with hearing loss, equipment and communication tips
- Talks on managing hearing loss and hearing health training
- Information about other services that can provide support



“I was so delighted to learn this service was available to me locally and I didn’t need an appointment. The volunteer was so helpful and provided me with incredible information, and, best of all, my hearing aid worked perfectly when I left the support session.

After visiting our Hearing Aid User Support Service:

75%

of people are
using their hearing
aids more

82%

feel more confident
communicating
with others

“ What makes the service unique is that it is run by volunteers, most of whom have some form of hearing loss and can therefore empathise with people using the service.



Find your local support session

To find a session near you, visit

actiononhearingloss.org.uk/hearing-aid-support-service-ni

For more information about the service or to arrange a home visit, please contact one of our Hearing Aid Liaison Officers:

Southern Health & Social Care Trust area 📞 07407 732106

South Eastern Health & Social Care Trust area 📞 07342 994453

Belfast Health & Social Care Trust area 📞 07767 167801 (text only)

Western Health & Social Care Trust area 📞 07918 767640

Northern Health & Social Care Trust area 📞 07940 160672

Action on Hearing Loss (formerly RNID) is the largest UK charity helping people who are confronting deafness, tinnitus and hearing loss.

We give support and care, develop technology and treatments, and campaign for equality. We rely on donations to continue our vital work.

To find out more, visit

actiononhearingloss.org.uk

Questions about deafness, tinnitus or hearing loss?

Contact our free, confidential Information Line

Telephone **028 9023 9619**

Textphone **028 9024 9462**

Email **information.nireland@hearingloss.org.uk**



**Health and
Social Care**

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Action on Hearing Loss is the trading name of The Royal National Institute for Deaf People.
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