

FOI 3225

7th August 2025

FREEDOM OF INFORMATION ACT 2000 – INFORMATION REQUEST

1. Organisation's name:

Response:

Southern Health & Social Care Trust

2. Under the Freedom of Information Act, will you be reporting the use, research, purchase, development, or otherwise of an XR technology within your organisation?

Response:

Yes

3. Does your organisation have an established XR Technology Lab or Centre of Excellence for XR Technology?

Response:

No

4. Please select the type of organisation that you represent:

Response:

Academic Institution/ University
NHS Acute Trust (Hospital Trust)
NHS Mental Health Trust
NHS Ambulance Services Trust
NHS Community Health Trust
NHS Foundation Trust
NHS Specialist/Integrated Trust
Health Board (Scotland/Wales)
Health and Social Care Trust (NI) - Yes
Other

5. Please select the nature of your organisation's involvement with XR health products (please select all that are applicable):

Response:

We are using free XR products
We are using XR products that we have purchased - Yes
We are researching XR products
We are developing XR products
Other

6. Please state the name of the product(s)

Response:

Although the Southern Trust understands that there is a public interest in being open and transparent, the information including manufacturer, models and replacement timeframes is business sensitive and has the potential to leave the Trust vulnerable to cyber-attacks. By disclosing these details, this information could prejudice and compromise the Trust's network/IT security.

In accordance with Section 31 (1) (a) of the Freedom of Information Act 2000 - Law enforcement – the prevention or detection of crime, such information is exempt from disclosure.

We believe that putting this information into the public domain would make the Trust more vulnerable to cyber-attacks. The public interest in maintaining the security of our systems and providing safe health and social care to our patients/clients outweighs the public interest in disclosure of this information.

7. Please provide a brief description of the product(s)

Response:

Virtual walk throughs of specific care areas prior to attendance, as part of patient familiarisation and anxiety prevention measures. Staff training (specialist work areas)

8. Please highlight any unique features of the product(s)

Response:

None

9. Please provide a link to the product website(s) if available

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10. Please select the most relevant categories for the product(s) being developed or deployed:

Response:

Mental Wellbeing and Therapy
Physiotherapy and Rehabilitation
Pain Management
Clinical & Surgical
Patient Education and Training - Yes
Workforce Education and Training - Yes
Healthy Lifestyle and Fitness
Other

11. Please select how these product(s) are being or will be adopted:

Response:

Free to patients/staff
Paid for by patients/staff
Free to NHS
Paid for by NHS - Yes
Unknown
Other

12. Please select the level of maturity of the product(s):

Response:

Proof of concept
Minimum Viable Product
Early Adoption - Yes
Growing Integration
Established Practice
Unknown
Other

13. Approximately what date/year was the XR product(s) first deployed within your organisation?

Response:

2023

14. Where and/or in how many locations is the product(s) currently offered?

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15. How is the product(s) currently distributed?

Response:

Home use by patients

Home use by staff

NHS site by patients - Yes

NHS site by staff - Yes

Unknown

Other

16. Please select the hardware that is used in your organisation (select all that apply):

Meta Quest 2

Meta Quest 3

Meta Quest Pro

Pico 4

Pico Neo 3 Pro / Eye

HTC Vive XR Elite

Lenovo ThinkReality XVR

Valve Index

Apple Vision Pro

HTC VivePro 2

Pimax Crystal

Sony Playstation VR2

Vive Focus 3

Unknown

Other

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17. If your organisation is involved in the development of XR products, please select the development software that is used (please select all that apply):

Unity

Unreal Engine

Godot

Open XR

XR Interaction Toolkit

SteamVR Plugin

Meta XR SDK

Vive Wave SDK

Varjo SDK

WebXR

Mixed Reality Toolkit

Ultraleap Hand Tracking

Unknown

Other

Response:

Not applicable.

18. Please provide details of external organisations such as development partners that are involved

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19. Please provide any further details.

Response:

Not applicable.

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