

FOI 3246

13th August 2025

FREEDOM OF INFORMATION ACT 2000 – INFORMATION REQUEST

I am writing to request the following information under the Freedom of Information Act 2000 regarding your organisation's mobile phone contract(s).

If your organisation uses more than one provider, please provide a breakdown for each provider individually. – Only use

I am aware that similar requests may have been submitted previously, but I would appreciate the most recent and up-to-date information available as of today's date.

Network Provider(s)

Please confirm the name(s) of the current mobile network provider(s) (e.g. EE, Vodafone, O2/Telefonica, Three). Current provider is:

Response:

VM 02

Annual Average Spend

Please provide the annual average spend for each mobile network provider. If a new contract has been awarded recently, an estimated annual spend is sufficient.

Response:

£257692.53

Number of Connections

Please provide the total number of mobile connections, broken down by:

Voice-only devices

Response:

1738

Voice and data devices

Response:

4337

Data-only devices

Response:

1240

Contract Duration

Please confirm the length of each contract and whether any extension options are included.

Response:

24months + 1 year extension

Contract Start Date

Please provide the actual contract start date(s) for each provider. (Please do not include the framework start date unless it is also the date of the signed agreement.)

Response:

01/11/2022

Contract Expiry Date

Please confirm the expiry date(s) of the current agreement(s). If the contract is rolling, please specify.

Response:

31/10/2025

Contract Review Date

Please indicate when the organisation intends to review or retender the mobile phone contract(s).

Response:

Currently under review

Responsible Officer

**Please provide the name, job title, direct phone number and email address of the individual(s) responsible for managing this contract.
If full contact details cannot be disclosed, the job title will suffice.**

Response:

Telecoms Manager
028 3756 3756

If the service was purchased through a procurement framework, please also provide the name of the framework and its reference number.

Response:

Network services 2 Framework RM3808

Managed Service Provider (if applicable)

If the mobile phone services are managed via a third-party provider, please confirm the name of the network provider, the number of connections, and the name/job title of the person responsible internally.

Aggregation

Is this mobile phone contract part of a wider aggregation exercise with other organisations? If so, please specify.

Response:

No

Current Tendering or Future Plans

If the current contract has expired or is operating on a rolling basis, please confirm the organisation's intentions moving forward.

If your organisation is currently out to tender, please provide the anticipated award date and any available details.

Response:

Currently undergoing tender exercise with BSO PALS through Crown commercial services RM6261 anticipated award date October 25

Recent Contract Award (if applicable)

If this contract was awarded within the past three months, please provide the shortlist of suppliers who submitted bids.

Email: Foi.Team@Southerntrust.hscni.net