

FOI 3257

19th August 2025

FREEDOM OF INFORMATION ACT 2000 – INFORMATION REQUEST

1. For each of the following financial years (24/25, 23/24, 22/23, 21/22, 20/21):

a) The number of financial overpayments made to staff –

Response:

Please see table below

b) number of financial underpayments made to staff. –

Response:

This information is not recorded

c) The respectively amounts of overpayments in GBP (£) –

Response:

Please see table below

d) the respective amounts of underpayments in GBP (£)–

Response:

This information is not recorded

2. And then the number of times bailiffs or any other debt enforcement agency was brought in to pursue trust staff in order to recover overpayments.

Response:

Southern Health & Social Care Trust has not referred any staff overpayments to bailiffs or any other debt enforcement agency in any of the years noted.

Please provide this for each of the following financial years (24/25, 23/24, 22/23, 21/22, 20/21):

Response:

Year	Net Overpayments		Gross Overpayments		Total Overpayments	
	Number	Amount £	Number	Amount £	Number	Amount £
FY2020/21	559	559,417.38	*		559	559,417.38
FY2021/22	608	622,108.64	*		608	622,108.64
FY2022/23	990	896,190.03	277	319,593.84	1,267 #	1,215,783.87
FY2023/24	709	661,961.82	290	303,638.45	999 #	965,600.27
FY2024/25	1,227	639,947.15	332	423,106.87	1,559 #	1,063,054.02

(data provided by BSO Payroll Shared Services Centre)

* BSO Payroll calculated all overpayments on a net basis up to FY2022-23. Subsequently overpayments are calculated on a gross basis for current employees, with net calculations in cases including former employees, employees on reduced pay and for specific requests.

BSO Payroll has addressed an accumulated backlog of overpayments from FY2022-23 with additional resources applied to process overpayments in previous financial years.

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