

FOI 3338

9th October 2025**FREEDOM OF INFORMATION ACT 2000 – INFORMATION REQUEST**

Please can you provide me with the following information:

- 1. Please confirm if you operate a vendor management system for agency staff such as an MSP/neutral vendor/master vendor etc.**

If so, please can you name the below:

- **Company name**
- **Contract start and end date**
- **Framework utilised**
- **Healthcare specialty used for, EG Doctors/Nursing/AHP/HSS/NMNC**
- **Do you utilise a direct engagement model and the name of the model, e.g. Tempre/Own DE model etc**

Response:

Across medical recruitment and non-medical recruitment in Southern Trust we do not use a master or neutral vendor for the supply of Medical Staff.

- 2. Please confirm if you operate a vendor management system for bank staff.**

If so, please can you name the below:

- **Company name**
- **Contract start and end date**
- **Framework utilised**
- **Healthcare specialty used for, EG Doctors/Nursing/AHP/HSS/NMNC**

Response:

Medical Recruitment: Southern Trust don't use a master or neutral vendor for the supply of Medical Staff.

Non-Medical Recruitment: Yes, a Vendor Management System is utilised for our Nurse Bank team.

On the advice of our cyber security team, we are unable to release the name of our provider.

Although the Southern Trust understands that there is a public interest in being open and transparent, the information including manufacturer, models and replacement timeframes is business sensitive and has the potential to leave the Trust vulnerable to cyber-attacks. By disclosing these details, this information could prejudice and compromise the Trust's network/IT security.

In accordance with Section 31 (1) (a) of the Freedom of Information Act 2000 - Law enforcement – the prevention or detection of crime, such information is exempt from disclosure.

We believe that putting this information into the public domain would make the Trust more vulnerable to cyber-attacks. The public interest in maintaining the security of our systems and providing safe health and social care to our patients/clients outweighs the public interest in disclosure of this information.

Start date: Jan 2024 End date: December 2028

Nursing & Midwifery

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