

FOI 3347

16th October 2025

FREEDOM OF INFORMATION ACT 2000 – INFORMATION REQUEST

Regarding the 'significant issues' experienced with your IT systems on 17th Sept 2025 - please can you provide details of:

The root cause of these issues

What corrective or preventative measures have been put in place to avoid their reoccurrence?

Response:

The Trust is currently undertaking a full root cause analysis to determine contributing factors resulting in significant issues experienced on 17 September 2025.