

FOI 3366

28<sup>th</sup> October 2025

## FREEDOM OF INFORMATION ACT 2000 – INFORMATION REQUEST

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**Please provide the following information for the period 1 April 2020 to 31 March 2025, broken down by financial year:**

**Total expenditure by the Trust/organisation on pest control services, including both in-house provision and external/contracted services.**

**Response:**

The Trust employs a private contractor to provide pest control services. There are no pest control services provided in-house.

The table below show the cost of pest control for each of the years. The total spend includes contracted services and call out charges for specific episodes, and also pest control proofing.

<b>Financial Year</b>	<b>Total Spend £'000</b>
20-21	17
21-22	20
22-23	36
23-24	48
24-25	84

**If any services are contracted out, please provide the supplier name(s) and the contract value(s).**

**Response:**

The contractor used by the Southern Trust is Rentokil. The regional contract is managed by Business Services Organisation (BSO). You may wish to contact BSO in respect of contract value: [foi.bso@hscni.net](mailto:foi.bso@hscni.net)

**The number of call-outs/treatments by species category (e.g. rats, mice, pigeons, gulls, foxes, grey squirrels, wasps, bedbugs, cockroaches—please use your own categories if recorded differently).**

**Response:**

The table below shows a breakdown by species where the contractor found evidence of pest control activity during their callouts. These figures relate to the period September 2022 to September 2025. All data prior to this date is not held by the Trust.

<b>Pest Type</b>	<b>Total</b>
Ants	29
Ants & Mice	1
Bedbugs	9
Bees	7
Birds	5
Fleas	2
Flies	16
Insects	4
Mice	301
Pigeons	7
Rats	72
Silverfish	25
Wasps	55
Wasps & Rats	1
Woodlice	9
<b>Total</b>	<b>543</b>

**For any lethal control commissioned or carried out by the Trust/organisation, the number of animals killed by species and, where recorded, the method used (e.g. trapping, poisoning, shooting).**

**Response:**

The table below shows a breakdown by species where lethal control was used by the contractor. These figures relate to the period September 2022 to September 2025. All data prior to this date is not held by the Trust.

<b>Species</b>	<b>Poisoning</b>	<b>Trapping (exc. re-setting)</b>	<b>Shooting</b>
Ants	19		
Bedbugs	1	1	
Bees			
Birds			
Fleas		2	
Flies	6		
Insects			
Mice	284	139	
Pigeons			2
Rats	84	34	
Silverfish	13	7	
Wasps	18		
Wasps & Rats	1	1	
Woodlice	3		
Ants & Mice	1	1	
<b>Total</b>	<b>430</b>	<b>185</b>	<b>2</b>

**A copy of any policy, guidance, or standard operating procedure relating to the Trust/organisation's pest control service or contractors.**

**Response:**

Enclosed please find pest control information for staff which sets out the Trust's pest control procedures. This procedure is currently under review.

Email: [Foi.Team@Southerntrust.hscni.net](mailto:Foi.Team@Southerntrust.hscni.net)