

FOI 3371

28th October 2025

FREEDOM OF INFORMATION ACT 2000 – INFORMATION REQUEST

Under the Freedom of Information Act 2000, I would like to request the following information regarding the use of agency nursing staff within your Trust:

1. Off-Framework Nursing Agencies

a. Please confirm whether your Trust has engaged with any nursing agencies not listed on the approved national or regional framework agreements during the period of May 2023 to September 2025

Response:

The HSC Framework 3063890 commenced on 15th May 2023.

b. For each off-framework agency used, please provide:

- The name of the agency**

Response:

Agency
Anns Nursing Care
Axis Nursing Care
Balmoral Helathcare
Bond Search & Selection
Direct Healthcare 24
Direct Medics
Donard Recreuitment
ICS/ The Scottish Nursing Guild
Mayday Healthcare
NCHhealthcare
The Placement Group

- The total spend (£) with that agency**

Response:

Agency	
Anns Nursing Care	87,397
Axis Nursing Care	70,777
Balmoral Helathcare	645
Bond Search & Selection	509,163
Direct Healthcare 24	52,415
Direct Medics	139,787
Donard Recreuitment	8,441
ICS/ The Scottish Nursing Guild	156,076
Mayday Healthcare	2,247
NCHealthcare	13,047
The Placement Group	454,566
	1,494,561

- **The number of shifts supplied by that agency**

Response:

AGENCY	pre new framework	start of current Framework				
Shifts Filled p/mth	May (1-14) 2023	May (15-31) 2023	Jun-23	Jul-23	Aug-23	Sep-23
Anns	89	9	25	6		
Axis	62					
Balmoral	1	1				
Bond	402	295	203	100	11	
Direct Healthcare	54	22	12			
Direct Medics	230					
Donard	7	5	11			
ICS	40	29	77	66	9	
Mayday	5					
NC Healthcare	13					
The Placement	297					
Total Shifts	1200	361	328	172	20	

2. Direct Healthcare 24 Limited

a. Whether this agency has been engaged by your Trust during the period May 2023 to September 2025

Response:

Agency hasn't supplied staff since June 2023 and during this period were an off contract agency.

b. The total spend (£) with Direct Healthcare 24 Limited during this period

Response: £52,415

All data analysis per Paid invoice

c. The number of shifts supplied by Direct Healthcare 24 Limited during this period

Response:
88

d. Whether they were engaged via a framework agreement or an off-framework arrangement

Response:

AGENCY	pre new framework	start of current Framework	
Shifts Filled p/mth	May (1-14) 2023	May (15-31) 2023	Jun-23
Direct Healthcare 24	54	22	12

Shift details from Nurse bank office
All data analysis per Paid invoices for Registered Nurses

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