

FOI 3448

27<sup>th</sup> November 2025

## FREEDOM OF INFORMATION ACT 2000 – INFORMATION REQUEST

Under the Freedom of Information Act 2000, please provide the following information relating to your organisation's use of temporary agency staffing.

### 1. Neutral Vend / Master Vend

Do you use a Neutral Vend (NV) or Master Vend (MV) supplier for the following staff groups? If yes, please complete:

Response:

Staff Group	Supplier Name	Contract Expiry Date
Medical	N/A	
Allied Health Professionals (AHPs)	N/A	
Non-Medical, Non-Clinical (NMNC)	N/A	
Nursing	N/A	

### 2. Direct Engagement (DE)

Do you use a Direct Engagement supplier for any of the following staff groups? If yes, please complete:

Response:

Staff Group	DE Provider	Contract Expiry Date	% of Agency Spend via DE
Medical	N/A		
Allied Health Professionals (AHPs)	N/A		
Non-Medical, Non-Clinical (NMNC)	N/A		

### 3. Agency Spend (Most Recent Financial Year)

Please provide total agency spend (worker pay & agency commission only):

Response:

Staff Group	Total Spend (£)

<b>Medical</b>	28,599,402
<b>Allied Health Professionals (AHPs)</b>	150,954
<b>Non-Medical, Non-Clinical (NMNC)</b>	9,908,177
<b>Nursing</b>	19,452,528

#### 4. Agency Hours (Most Recent Financial Year)

If you can access this information, please provide the total number of agency worker hours:

**Response:**

<b>Staff Group</b>	<b>Total Hours Worked</b>	
<b>Medical</b>		
<b>Allied Health Professionals (AHPs)</b>	*See info below	
<b>Non-Medical, Non-Clinical (NMNC)</b>		
<b>Nursing</b>	April 24 – March 25	
	All Registered Nurses at Band 5	37,467
	All HCA hours at band 2 & band 3	31,089

\*AHP agency hours are not managed in one central area and therefore to provide this information Fee Limit applies. It would take more than 18 hours to verify

AHP agency hours are not managed in one central area and therefore retrieving it would involve a manual search of individual patient records. As such we cannot provide this information as the cost of locating and retrieving the information exceeds the "appropriate limit" as stated in the Freedom of Information (Fees and Appropriate Limit) Regulations 2004. In order to obtain this information from a number of individual patient records would exceed the £450 limit and is therefore cost prohibitive.

Under section 12 of the Freedom of Information Act 2000, Public Authorities are not obliged to comply with an information request where to do so would exceed the cost limit.

#### 5. Contract Management

**For any Neutral Vend, Master Vend, or Direct Engagement contracts in place, please provide:**

- **Name of lead contact/responsible officer:**
- **Job title:**
- **Email address:**

**Response:**

N/A NV, MV and DE

Frameworks are in place to support AHP's, Non-Medical and Nursing. This information is available via: Pals team – BSO.

You can submit a Freedom of Information request to BSO. Please use the following link for information on how to do this:

[Freedom of Information - Business Services Organisation \(BSO\) Website](#)

Email: [Foi.Team@Southerntrust.hscni.net](mailto:Foi.Team@Southerntrust.hscni.net)