

FOI 3524

8<sup>th</sup> January 2026

## **FREEDOM OF INFORMATION ACT 2000 – INFORMATION REQUEST**

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**ENT outpatient clinic schedules for the period August 2024 – August 2025. Please note that I do not require any patient details. My request is specifically for the clinic templates, including the appointment times allocated for each patient for each clinic session**

**Response:**

This information is not readily available. The system supplier has advised that they would have to write a script to extract this information from back end of system and this would involve a cost to the Trust. Therefore, the cost of retrieving the information exceeds the “appropriate limit” as stated in the Freedom of Information (Fees and Appropriate Limit) Regulations 2004. In order to obtain this information, it would exceed the £450 limit and is therefore cost prohibitive.

Under section 12 of the Freedom of Information Act 2000, Public Authorities are not obliged to comply with an information request where to do so would exceed the cost limit.

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