

FOI 3654

24th March 2026

FREEDOM OF INFORMATION ACT 2000 – INFORMATION REQUEST

Payroll and Pensions Outsourcing

Does your organisation outsource its payroll and pensions function? If yes, please provide:

Response:

In the Southern Health and Social Care Trust, the payroll and pensions functions are delivered by the Business Services Organisation (BSO). The (BSO) is a Non-Departmental Public body (ALB) which provides a wide range of business support functions and specialist professional services to the wider Health and Social Care (HSC) sector in Northern Ireland.

This includes providing a regional payroll function (Payroll Shared Service) and pension function (HSC Pensions) to multiple HSC organisations.

These regional shared services are managed via Service Level Agreements rather than outsourced contracts.

- **The name of the outsourced service provider**
- **The contract duration (in years)**
- **The contract end date**

	Outsourced Payroll and Pension (yes/no)?	Name of the outsourced service provider?	Contract duration (in years)?	Contract end date?
Payroll and Pension Services				

Workforce and HR processes

Does your organisation outsource any other workforce and HR processes? If yes, please confirm:

Response:

No

- Which workforce and HR services your organisation outsources, to which supplier(s)

Smartcard production and management.

Does your organisation outsource smartcard production & management?

Response:

No

If yes, please provide:

- The name of the outsourced service provider

If no, please confirm:

- Which department is responsible for providing the service

Response:

N/A

- Whether you provide this service to other organisations

Response:

N/A

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