

FOI 3666

25th March 2026

FREEDOM OF INFORMATION ACT 2000 – INFORMATION REQUEST

My request covers the period 1 January 2023 to the date of this request.

Section A – Current System Landscape

1. The total number of GP practices providing services under the General Medical Services (GMS) scheme, broken down by clinical system provider (e.g. Socrates, HealthOne, or other named system), to the extent this information is held by the HSE.

Section B – Migration Activity

1. The number of GMS practices that have completed or are in progress of migrating from one clinical system to another during this period, including which provider they migrated from and to.

2. Whether any migration requests have been declined, deferred, or significantly delayed, and the reasons given.

Section C – Policy and Financial Information

1. Any published policies, criteria, or guidance used by the HSE (or the Primary Care Reimbursement Service) when assessing or supporting GP practice requests to change clinical system provider. A link or reference to existing documentation would suffice.

2. The approximate dates or financial years in which current GP clinical system contracts or agreements are due for renewal.

3. Whether the HSE has allocated specific budgets for GP clinical system migrations or GP IT modernisation during this period, and if so, the total amount.

I acknowledge that search, retrieval, and copying charges may apply under Section 27 of the Freedom of Information Act 2014 for non-personal information requests. If any part of this request would exceed the cost threshold, I would welcome advice on how to narrow it. If any part is refused, please specify the relevant section of the Act and provide a brief explanation. If the information is not held by the HSE, I would appreciate being directed to the appropriate organisation.

Response:

The information may be held by the Strategic Planning and Performance Group (SPPG). You can contact them at:

FOI@health-ni.gov.uk

Email: foi.team@southerntrust.hscni.net