

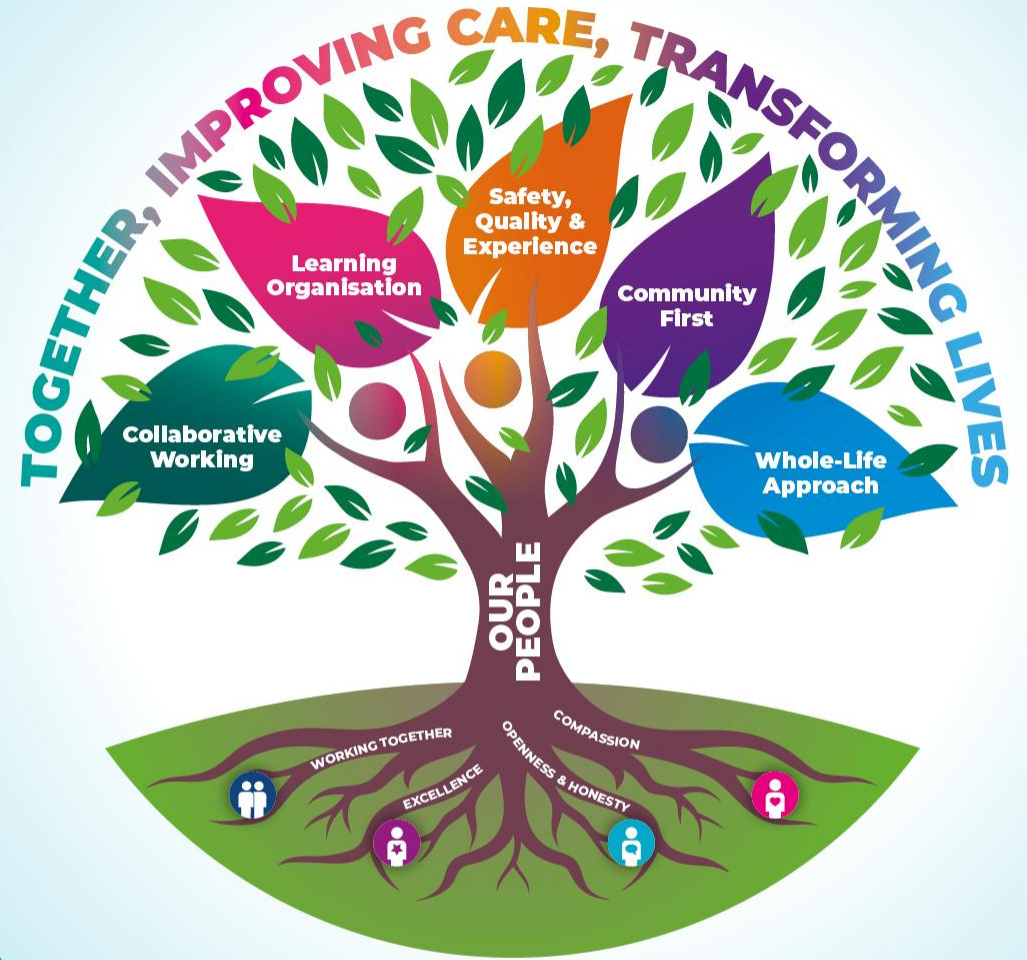
Regional Reset Plan –

“Learning from Trust Management of GP Practices”

Opportunities for Impact & Benefits

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Background

- General Practices across the region under pressure and a number were facing closure if a provider could not be identified to assume management responsibility for the same. This would have potentially destabilised neighbouring practices, due to potential patient reallocations.
- Southern Trust were asked to assume responsibility for the management of three GP Practices by SPPG, which we agreed to.
- Trust embraced this opportunity and has worked to improve the General Practice services offered to local populations and to identify opportunities to increase our impact on and benefits for the practice population.
- Trust has benefitted from this opportunity to increase insight into how we can work more collaboratively with General Practice.

What SHSCT involvement delivered?

Significant stabilisation and service improvement work has been delivered across Trust-Managed GP Practices, providing the Trust with valuable learning opportunities..

Before Trust Intervention

- GP contract hand-backs creating service instability
- Risk of practices closing or losing GP cover
- Workforce uncertainty for staff
- Limited operational infrastructure and
- Risk to continuity of care for patients.



After Trust Intervention

- Stable GP Locum cover ensuring continuity of services
- Staff transferred and supported under Trust structures
- Improved operational management and governance
- Infrastructure and systems strengthened and
- Patients retain access to local GP services.

Scale of Work Delivered

Practice
Stabilisation

Operational
Improvements

Quality
Improvement

Community
Prevention



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Opportunities for Impact and Benefits

Management of the Practices has afforded the Trust with an opportunity to link with a range of initiatives, including:

AIPB Frailty Pilot

- Utilising the Electronic Frailty Index (eFI2) in General Practice

Emergency Department Presentations

- What does this really look like in the three practices?

Primary Care Heart Failure Audit

- Proactively identifying and optimising patients with heart failure

Disease Prevalence Service Improvement

- Coding is key

Preventative Home Visits / Tel calls (test)

- Focus on early identification of needs and wraparound support

Social Prescribing Project (South Armagh)

- Within Primary Care setting – it works.



A Closer Look - ED Presentations

EMIS Search 3 x Trust GP Practices 1st January 2026 – 31st March 2026

What we know already ...

- ✓ Frequent attenders
- ✓ Higher referrals from certain clinicians and
- ✓ Patients bypassing GP Practice.

What we are doing ...

Increased continuity of care through GP Locum rota

- We have ensured practices have regular GP locums – relationships built

Proactive management of high-needs patients

- MDT support and our community partners

Improving access especially for urgent appointments

- Face to face appointments increased

Continue to work with staff to balance risk across system

- Education, ED alternatives.



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Practice Performance

Clinical Coding Impact on Patients & Finance ...



**Patient
Identification**



Coding



**Clinical
Management**



Why we need to get the coding correct?

TOTAL UNCODED PATIENTS IDENTIFIED IN
HEALTHCHECK

739

In total across the three Practices there are:

- 2129 patients on Chronic Disease Registers and
- **739 additional** patients equates to a **34%** increase in **recorded** Chronic Disease demands on the Practice.



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Trust involvement in GP Practices helps the Trust to identify opportunities to support improvements through:

Neighbourhood
model of care
(prevention &
partnerships)

Holistic
Patient Care

Stabilising GP
Practice
Workforce

Achieving
Enhanced
Integration

Identify new
pathways to
improve access
to services

Access to
Clinical
& Social
improvement
programmes

Tailoring and
planning local
service
response

Implementation
& Integration of
Multi-D Teams
in Primary Care



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changemaker
/tʃeɪndʒ, meɪkəː/ n
anyone who turns ideas into actions
for the good of all

The Southern Trust

A Healthcare Changemaker ...