

FOI 3663

8th April 2026

FREEDOM OF INFORMATION ACT 2000 – INFORMATION REQUEST

Q1. What software does your Trust currently use for its CAFM (Computer Aided Facilities Management) solution?

If multiple systems are in use, please list all solutions rather than only the primary system.

Response:

Although the Southern Trust understands that there is a public interest in being open and transparent, the information including manufacturer, models and replacement timeframes is business sensitive and has the potential to leave the Trust vulnerable to cyber-attacks. By disclosing these details, this information could prejudice and compromise the Trust's network/IT security.

In accordance with Section 31 (1) (a) of the Freedom of Information Act 2000 - Law enforcement – the prevention or detection of crime, such information is exempt from disclosure.

We believe that putting this information into the public domain would make the Trust more vulnerable to cyber-attacks. The public interest in maintaining the security of our systems and providing safe health and social care to our patients/clients outweighs the public interest in disclosure of this information.

Q2. What is the contract expiry date for the software used?

If the contract is annual or rolling, please state this. If multiple systems are in use, please provide the known expiry date (or contract term details) for each.

Response:

March 2026 – rolling subscription

Q3. Who is the person responsible for managing this system?

Response:

Assistant Director of Estate Services

Q4. What is that person's job title?

Response:

Assistant Director of Estate Services

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