

FOI 3702

7th May 2026

FREEDOM OF INFORMATION ACT 2000 – INFORMATION REQUEST

Q1. The number of racial discrimination or racial abuse incidents reported by nursing staff in your NHS Trust broken down by each full calendar years 2022, 2023, 2024 and 2025, from:

- a) patients,
- b) patient's relatives
- c) the public,
- d) in total (from patients, relatives and the public)

Response:

It is not possible for the Southern Health & Social Care Trust to confirm the number of racial discrimination or racial abuse incidents reported by nursing staff as requested above.

The SHSCT uses Regional CCS2 coding to theme incidents reported on the Datix Risk Management System. There is a CCS2 code aligned to 'Racial Abuse' however one incident may involve more than one type of alleged Racial Abuse, it may be in relation to one, or more than one, staff member. To review each incident individually to ascertain this information would exceed the time threshold of FOI requests.

The information provided includes incidents coded as:

- Verbal abuse with racial content which have a nursing/midwifery member of staff recorded within the incident.

FOI 3702	2022	2023	2024	2025	Grand Total
CCS Tier 2					
Inappropriate/Aggressive Behaviour towards Staff by a Patient	11	13	15	12	51
Inappropriate/Aggressive Behaviour towards Staff by Staff		<5*			<5*

*Under section 12 of the Freedom of Information Act 2000, Public Authorities are not obliged to comply with an information request where to do so would exceed the cost limit.

Unfortunately we are unable to provide the information you have requested as the cost of locating and retrieving the information exceeds the "appropriate limit" as stated in the

Freedom of Information (Fees and Appropriate Limit) Regulations 2004. It has been estimated that it would take more than 18 hours to locate and retrieve the requested information. In order to obtain this information and it would exceed the £450 limit and is therefore cost prohibitive.

2.The number of racial discrimination or racial abuse incidents reported by nursing staff from patients, relatives or members of the public in your NHS Trust broken down by each full calendar year 2022, 2023, 2024 and 2025, by ethnic group of member of nursing staff. Please categorise by the main ethnic groups used by the NHS Staff Survey - White, Mixed/Multiple ethnic background, Asian/Asian British, Black/African/Caribbean/Black British, and Other ethnic group.

Response: It is not possible for the SHSCT to confirm the ethnic groups as requested above. Ethnic background is not recorded on the system that incidents are reported, to review each incident individually in an attempt to obtain this information, would exceed the time threshold of FOI requests.

In order, to provide this information a review of each incident would be required and the cost of locating and retrieving the information exceeds the “appropriate limit” as stated in the Freedom of Information (Fees and Appropriate Limit) Regulations 2004. It would exceed the £450 limit and is therefore cost prohibitive.

Under section 12 of the Freedom of Information Act 2000, Public Authorities are not obliged to comply with an information request where to do so would exceed the cost limit.

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