

FOI 3709

20th May 2026

FREEDOM OF INFORMATION ACT 2000 – INFORMATION REQUEST

Question: In response to FOI 3611 you stated " *Response: Please note the operational procedures and guidance document referred to above, (please find a copy attached), was used between the years 2013 to 2024 but it is no longer in use by the SHSCT.*"

In relation to the Assessment and Care Planning of Service Users in their Own homes, in Supported Living or in Residential or Nursing Homes in the Southern Health & Social Care Trust; Will you please send me a copy of the Operational Procedures & Guidance used after 2024 and the document currently being used by staff in the Southern Health & Social Care Trust?

Response: Please see Attachment 1, Standard Operating Procedure for Older People Primary Care (OPPC) Integrated Care Teams (ICT) Care Management. Please also refer to Attachment 2 – Mental Health & Disability Directorate Case Management Standard Operating Procedure, Used after 2024.

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