

Q1. Please provide contract details for your hardware device supply and lifecycle arrangements.	Supplier Name	Product / Service Name	Contract End Date / Expiry	Annual Spend 2025/26 (£)	Contract Length (Years)	Framework Used (e.g. G-Cloud, CCS)	No. of Units / Licences / Devices
Desktop PCs	Section 31(1)(1) applies	desktop supply and support	Regional Contract managed by BSO ITS on behalf of HSCNI	Regional Contract managed by BSO ITS on behalf of HSCNI	Regional Contract managed by BSO ITS on behalf of HSCNI	Regional Contract managed by BSO ITS on behalf of HSCNI	Regional Contract managed by BSO ITS on behalf of HSCNI
Laptops	Section 31(1)(1) applies	laptop supply and warranty	Regional Contract managed by BSO ITS on behalf of HSCNI	Regional Contract managed by BSO ITS on behalf of HSCNI	Regional Contract managed by BSO ITS on behalf of HSCNI	Regional Contract managed by BSO ITS on behalf of HSCNI	Regional Contract managed by BSO ITS on behalf of HSCNI
Device-as-a-Service (DaaS) / managed device contract	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Definition: Includes contracts for the purchase, leasing, refresh, or Device-as-a-Service (DaaS) supply of desktop PCs and laptop computers.							
Smartphones	Section 31(1)(1) applies	smartphone supply and support	Regional Contract managed by BSO ITS on behalf of HSCNI	Regional Contract managed by BSO ITS on behalf of HSCNI	Regional Contract managed by BSO ITS on behalf of HSCNI	Regional Contract managed by BSO ITS on behalf of HSCNI	Regional Contract managed by BSO ITS on behalf of HSCNI
Tablets	Section 31(1)(1) applies	tablet supply and support	Regional Contract managed by BSO ITS on behalf of HSCNI	Regional Contract managed by BSO ITS on behalf of HSCNI	Regional Contract managed by BSO ITS on behalf of HSCNI	Regional Contract managed by BSO ITS on behalf of HSCNI	Regional Contract managed by BSO ITS on behalf of HSCNI
Other mobile devices (please specify)	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Definition: Includes smartphones and tablets purchased, leased, or provided under a managed							

Q2. Please provide contract details for your Mobile Device Management (MDM) or Unified Endpoint Management (UEM) platform.	Supplier Name	Product / Service Name	Contract End Date / Expiry	Annual Spend 2025/26 (£)	Contract Length (Years)	Framework Used (e.g. G-Cloud, CCS)	No. of Units / Licences / Devices
MDM / UEM platform	Section 31(1)(1) applies	Endpoint Device Manager	Regional Contract managed by BSO ITS on behalf of HSCNI	Regional Contract managed by BSO ITS on behalf of HSCNI	Regional Contract managed by BSO ITS on behalf of HSCNI	Regional Contract managed by BSO ITS on behalf of HSCNI	Regional Contract managed by BSO ITS on behalf of HSCNI
Definition: MDM/UEM is software used to manage, secure, and monitor endpoints including smartphones, tablets, laptops, and PCs — e.g. Microsoft Intune, VMware Workspace ONE, Jamf.							

Q3. Please provide contract details for your collaboration and productivity platforms.	Supplier Name	Product / Service Name	Contract End Date / Expiry	Annual Spend 2025/26 (£)	Contract Length (Years)	Framework Used (e.g. G-Cloud, CCS)	No. of Units / Licences / Devices
Microsoft 365 / Google Workspace (productivity suite)	Section 31(1)(1) applies	Section 31(1)(1) applies	Section 31(1)(1) applies	Section 31(1)(1) applies	Section 31(1)(1) applies	Section 31(1)(1) applies	Section 31(1)(1) applies
Microsoft Teams (if contracted separately)	Section 31(1)(1) applies	Section 31(1)(1) applies	Section 31(1)(1) applies	Section 31(1)(1) applies	Section 31(1)(1) applies	Section 31(1)(1) applies	Section 31(1)(1) applies
Other messaging platforms in operational use (e.g. WhatsApp Business, Signal, Pando, Accurx — please specify)	Section 31(1)(1) applies	Section 31(1)(1) applies	Section 31(1)(1) applies	Section 31(1)(1) applies	Section 31(1)(1) applies	Section 31(1)(1) applies	Section 31(1)(1) applies
Definition: Includes enterprise productivity suites (e.g. Microsoft 365, Google Workspace) and any separately contracted messaging or communication applications used operationally.							

Q4. Please provide contract details for your printing arrangements.	Supplier Name	Product / Service Name	Contract End Date / Expiry	Annual Spend 2025/26 (£)	Contract Length (Years)	Framework Used (e.g. G-Cloud, CCS)	No. of Units / Licences / Devices
Standard printers	Section 31(1)(1) applies	Printer supply and support	31/07/2028	£450,000	5	CCS	650
Multi-Function Devices (MFDs)	Section 31(1)(1) applies	MFD supply and maintenance					
Managed Print Service (MPS)	Section 31(1)(1) applies	Managed Print Service including toner, maintenance and secure print					
3D printers (if applicable)	N/A	N/A	N/A	N/A	N/A	N/A	N/A

Q5. Please provide contract details for your IT service desk and helpdesk tooling.	Supplier Name	Product / Service Name	Contract End Date / Expiry	Annual Spend 2025/26 (£)	Contract Length (Years)	Framework Used (e.g. G-Cloud, CCS)	No. of Units / Licences / Devices
ITSM / helpdesk platform	Section 31(1)(1) applies	IT Service Management platform	29/09/2026	£24,762	3	NHS SBS	35 (Named & Concurrent)
Definition: Includes IT Service Management (ITSM) platforms used to manage helpdesk and service desk operations — e.g. ServiceNow, Ivanti, Freshservice, Jira Service Management							

Q6. Does your trust use Robotic Process Automation (RPA) or IT automation / orchestration tools? If yes, please provide contract details.	Supplier Name	Product / Service Name	Contract End Date / Expiry	Annual Spend 2025/26 (£)	Contract Length (Years)	Framework Used (e.g. G-Cloud, CCS)	No. of Units / Licences / Devices
RPA platform	N/A	N/A	N/A	N/A	N/A	N/A	N/A
IT automation / orchestration tool	Section 31(1)(1) applies	Azure Automation / Power Automate	Regional Contract managed by BSO ITS on behalf of HSCNI	Regional Contract managed by BSO ITS on behalf of HSCNI	Regional Contract managed by BSO ITS on behalf of HSCNI	Regional Contract managed by BSO ITS on behalf of HSCNI	Regional Contract managed by BSO ITS on behalf of HSCNI

Definition: RPA software automates repetitive, rule-based administrative tasks by replicating human interactions with digital systems — e.g. UiPath, Blue Prism, Automation Anywhere. IT orchestration tools include Ansible, Puppet, and Microsoft Azure Automation.							
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Q7. How many people are currently employed in your trust's IT department (full-time equivalents)?	55	Full-time equivalent IT staff as at 31 March 2026
Is your trust's IT function primarily insourced, outsourced to a third party, or a hybrid arrangement? (Insourced / Outsourced / Hybrid — please specify lead provider if outsourced or hybrid)	Insourced	

Where a service is delivered as part of a managed service or outsourcing agreement, please still provide the primary contract details and indicate the scope of services covered. If multiple suppliers exist within a category, please list all relevant contracts. If your organisation does not hold a contract in a particular category, please state 'Not applicable' or 'Not held'.