

FOI 3840

16th July 2026

FREEDOM OF INFORMATION ACT 2000 – INFORMATION REQUEST

1. Do you record racist assaults against social workers?

Response:

It is not possible for the SHSCT to confirm a combined total of how many assaults as requested above. This is because the SHSCT uses Regional CCS2 coding to theme incidents reported on the Datix Risk Management System, CCS2 coding does not include the breakdown of physical violence and aggression incidents that are linked to racism or were racist in nature.

In order, to provide this information a review of each incident would be required and the cost of locating and retrieving the information exceeds the “appropriate limit” as stated in the Freedom of Information (Fees and Appropriate Limit) Regulations 2004. It would exceed the £450 limit and is therefore cost prohibitive.

Under section 12 of the Freedom of Information Act 2000, Public Authorities are not obliged to comply with an information request where to do so would exceed the cost limit.

The information provided includes incidents coded as ‘Verbal abuse with racial content’ and have a Contact Type ‘Staff - Social Services’.

If so, please answer the following:

Q2-6. In the year 1 April 2020 – 31 March 2025:

What was the total number of racist assaults against their person reported by social workers?

Response:

See response above.

Of the total, how many were physical assaults?

Response:

See response above.

Of the total, how many were verbal assaults/abuse?

Response:

CCS2	CCS2	Year	Year	Year	Year	Year	Year
Incident type tier two	Incident type tier three	2020-2021	2021-2022	2022-2023	2023-2024	2024-2025	Grand Total
Inappropriate/Aggressive Behaviour towards Staff by a Patient	Verbal abuse with racial content	<5	<5	<5	<5	<5	11

Of the total, how many were perpetrated by members of staff?

Response:

None

How many individuals does the total relate to?

Response:

The total relates to 1 individual for each incident, 11 individuals in total

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