

FOI 3852

17th July 2026

FREEDOM OF INFORMATION ACT 2000 – INFORMATION REQUEST

I am writing to submit a Freedom of Information request under the Freedom of Information Act 2000. I would like to request information about 1) provider name, 2) contract start and end dates including any extensions and 3) annual contract spend for the third-party software and service providers currently contracted by your Trust for these workforce management functions:

Response:

While the Trust recognises the public interest in transparency regarding contracts and expenditure, it is unable to disclose provider names or associated contract details where this would identify specific systems or suppliers, as such disclosure could facilitate malicious targeting of our systems and increase the risk of attacks on the Trust's digital infrastructure.

In accordance with Section 31 (1) (a) of the Freedom of Information Act 2000 - Law enforcement – the prevention or detection of crime, such information is exempt from disclosure.

We believe that putting this information into the public domain would make the Trust more vulnerable to cyber-attacks. The public interest in maintaining the security of our systems and providing safe health and social care to our patients/clients outweighs the public interest in disclosure of this information.

1. Bank service for nurses

Response:

The Trust currently uses a system for Nurse Bank.
The current contract end date is **21.12.2028**.

2. Bank service for medics

Response:

The Trust currently uses an HSC owned system to support its staff bank for medical doctors. There is no contract end.

3. Bank service for allied health professionals

Response:

There is no formal bank service in place.

4. Bank technology for medics

Response:

This is answered under question 2.

5. Bank technology for allied health professionals

Response:

There is no technology in place.

6. Multi-source feedback for medics

Response:

The Patient & Colleague Feedback (PCF) site has been developed by the HSC Leadership Centre in Belfast, Northern Ireland in conjunction with Health organisations in Northern Ireland.

7. Appraisals for medics

Response:

The appraisal system used for all grades of Doctors in Northern Ireland is the regional appraisal system which is an electronic system created in partnership with appraisal leads across Northern Ireland. The appraisal system is based on the GMC Good Medical Practice Guide (30th January 2024).

The electronic system is managed by Business Services Organisation. You may wish to redirect this query to BSO and they may be able to assist you: Foi.bso@hscni.net

8. Job planning for allied health professionals –

Response:

There is no job planning system in place.

Email: Foi.Team@Southerntrust.hscni.net