

Matters arising from Trust Board meeting on 24th October 2019

Item	Issue/Action	Lead Director	Progress update
Item 8i) Community Equipment Service Briefing on Hybrid Service Model	Request that a progress update would be provided following the evaluation process to the Trust Board meeting scheduled for June 2020.	Mr B. Beattie	<p>To be included on the agenda for the 11th June 2020 meeting.</p> <p><u>Interim Update:</u></p> <p>The new Hybrid service model has been implemented in 2 phases:</p> <ol style="list-style-type: none"> 1. Sub-Stores Element of Scheme <ul style="list-style-type: none"> - Go-live achieved Nov 2019 2. Pharmacy/Retailer Voucher Collection/ Home Delivery <ul style="list-style-type: none"> - Go-live achieved 13 Jan 2020