

**Annual Report on the Discharge  
of Delegated Statutory  
Functions and Corporate  
Parenting Report (CC3/02)  
For the Period  
1 April 2018 – 31 March 2019**



Southern Health  
and Social Care Trust

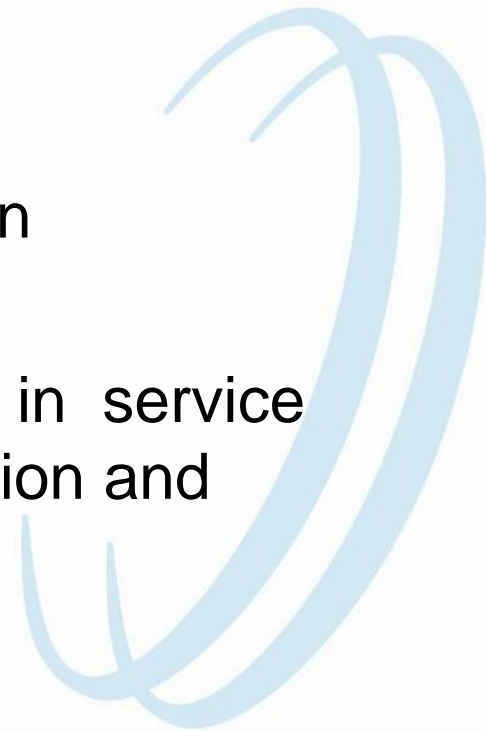


# Themes across Directorates

- Increasing demands on workforce now and in near future, i.e. Adult Safeguarding, Signs of Safety, Mental Capacity Act, Professional supervision
- Management of continued demand on domiciliary care services
- Increased pressure re recruitment and retention of staff in both Children's and Adult Services
- Rise in referrals, complexity and demand



- Increasing demand for bed based options and placement choice options
- Increasing challenges in managing behaviours across Children's and Adult services
- Evidence of assurance and accountability
- Clear evidence of meaningful co-production
- Reform, reconfiguration and transformation in service delivery including good evidence of innovation and improvement



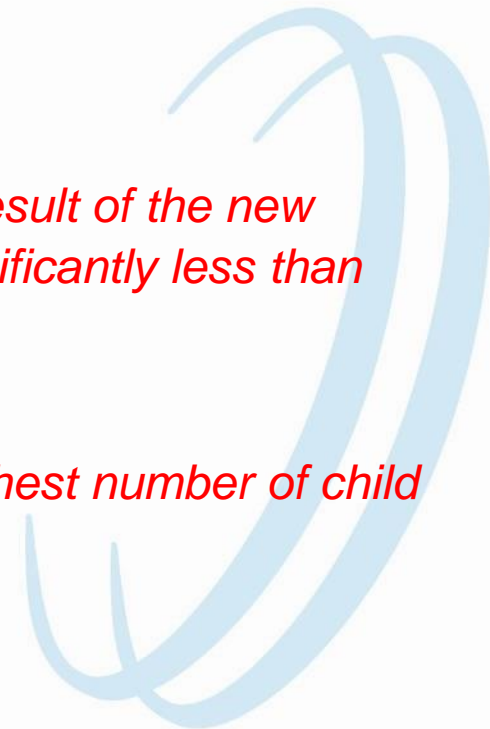
# Delegated Statutory Functions

**Carer`s assessments.** *There is clear evidence of staff offering Carers Assessments with a significant increase in offers across Adult services. However the percentage of completed assessments has not followed the same trend.*

**Direct Payments** – *uptake varies across POC however the Trust has achieved an overall increase of 8%. Up from 6% last year.*

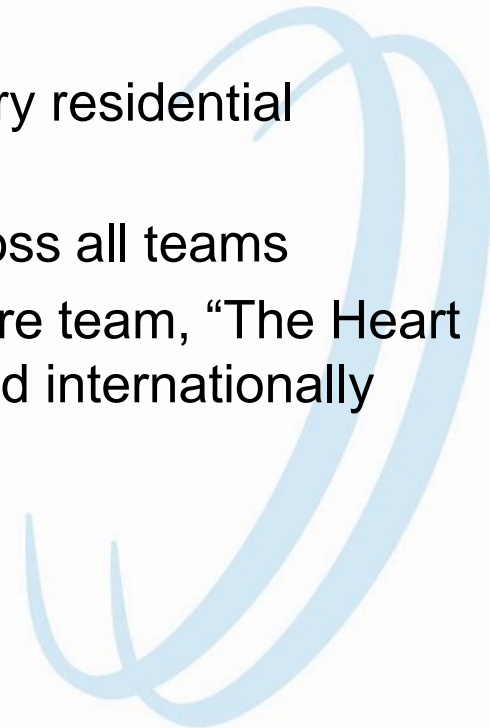
**Adult Safeguarding** – *referrals continue to fall as a result of the new definitions, - down by 19% since 2017/18 ( 839 – 678 ), significantly less than previous year which saw a 36% drop in referrals*

**Child Protection** – *the SHSCT continue to have the highest number of child protect cases regionally . Currently 550.*



# Older People Primary Care

- Capacity for the provision of domiciliary care is an ongoing challenge
- Proactive management plan in place to address recruitment, interim care arrangements and risk assessment
- New 'Home Companion' Job Role
- Development of the Social Care Worker Delegation and Escalation Framework and workload model
- Development of the Short Stay Service with Statutory residential homes
- Dementia champions role now well established across all teams
- Advanced Care Planning project within Palliative care team, "The Heart of Living and Dying" continues to grow regionally and internationally



# Acute Hospitals

- Introduction of 7 day working
- Quality Improvement project to improve the use of Self Directed Support in Acute Hospital's (CAH) for patients requiring a service post discharge.
- Social Work staff levels have been reviewed and a funding request has been made to increase the number of staff.
- Ongoing identification of carers and offer of carers assessments supported by carer information.



# Mental Health

- Committed to empowerment of users and promotion of Recovery Model ethos
- Think Family pilot completed which has highlighted positive impact for families and staff – further developments planned
- Issues in relation to lack of suitable accommodation for users with challenging behaviours across directorate
- Use of Holding Powers across Adult programmes has remained static
- under 65's with Dementia: Dementia Navigator in post for under 65s.
- Community Rehabilitation team established in Sept 2018
- Eating Disorders service carers support group established in Sept 2018
- Addiction services – successful pilot of the “MOM” support group



# Physical and Sensory Disability

- Increased demand for residential and NH placements to support hospital discharge
- Increased numbers of highly complex hospital discharges, with increased demand for NH placement at enhanced payments rates
- Additional demands created by PIP ( DLA ) assessments / reviews
- Increase in Declaratory Orders
- Service delivery to children with sensory disability has been enhanced with the appointment of 2 new Social Workers.
- Coproduction initiatives across the division continue to grow and become embedded in the culture of the service.
- Stage 2 pilot of Family Group Conferencing – focus on Future Planning



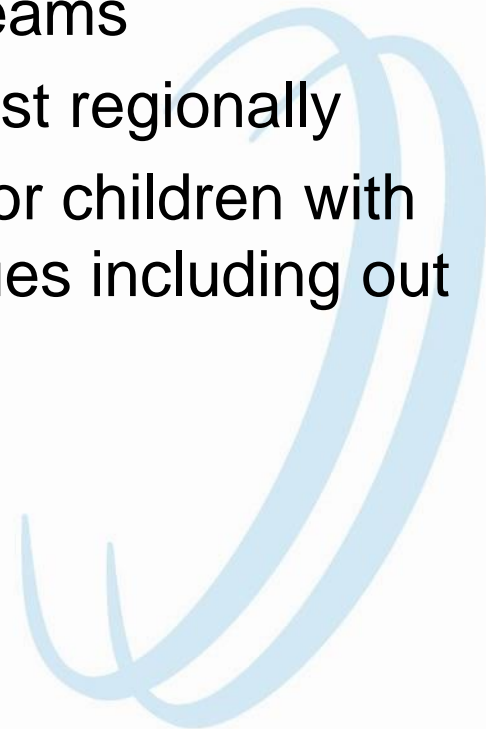
# Learning Disability

- The number of young adults with very complex needs transitioning from Children's Disability Teams continues to rise , with a number of these young people requiring high staffing levels
- Challenge of Short Breaks bed based option significant as demand outstrips capacity
- Concern raised by staff re reduction in facing time with service users and carers due to increased bureaucracy
- Critical need to create capacity in Day Centres for users who meet criteria for Day Care
- Shared Care scheme has continued to grow with 10 new families approved
- Dementia Care Pathway currently under development



# Children and Young Persons

- Commitment to co-production and building resilience and capacity in families
- Involvement of service users in planning and development of services
- Demand and capacity issues across the Directorate i.e. unallocated cases in Family Intervention Teams
- Numbers on Child Protection register highest regionally
- Increasing demand for placement options for children with complex health needs and behavioural issues including out of country placements



# Children and Young Persons

- Significant rise in children and young people becoming Looked After with increasing shortage of Foster Carer's
- Difficulties in accessing Regional units, i.e. Secure units
- Development of Adoption Pathway to meet demand for increase in disruptive placements and placement breakdown
- Referrals continue to increase both for Autism Spectrum Disorder(ASD) assessments and interventions
- Implementation of Signs of Safety



# Children with Disability (CwD)

- Critical pressure lack of placement capacity for CWD requiring full time care.
- Resulted in having to redeploy staff from Short Breaks facilities (Oaklands and Carrickore Respite Facilities) which is having a direct and detrimental impact on our ability to provide Respite Short Breaks to Families.
- There are significant and recurrent challenges in recruiting staff to cover vacancies in CWD Residential Services due to the lack of Nurses and Social Work staff willing to work in the service. There are numerous Nursing vacancies which we have been unable to fill despite a number of recruitment drives.
- There is an increase in legitimate complaints from both Parents, Public reps and the CLC have also made representations due to the Trust failing in its responsibilities to provide Short Breaks to match assessed need.
- The Trust has been proactive in addressing this with HSCB in terms of unmet need and existing pressures
- This is reflective of the situation across all Trusts for this vulnerable service user group



# Achievements

- Award winning projects, ie ASD Connect, Yoga for Autism,
- Innovative projects for DSF, i.e. Peer Supervision
- Evidence of Service User Forums across all Directorates
- Strong commitment to ongoing implementation of the Regional Social Work Strategy
- Introduction of Co-production champions to support the LEP ( Local Engagement Partnership)
- Strong commitment to Professional Social Work Forum
- Unique Leadership programme developed for Social Work and Social Care
- Development of social work Coaching service
- Piloting OBA as method of intervention



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# Continued

- “Heart of living and Dying” project invited to international conference in Australia
- Southern Trust / LASP conference to promote learning and discussion on Risk and Recovery in Adult Safeguarding
- Community Development programme – 8 participants 2018/ 19

