

## Information for Patients and Families regarding Visiting within the SHSCT

In recognition of the needs of patients and their loved ones, the Southern Trust is updating arrangements for facilitating daily visits across all inpatient facilities from Friday 5 August 2022.

Visiting continues to be by appointment only. One daily visit from up to two nominated individuals can be permitted at the same time. If the two nominated individuals are not from the same household and social distancing cannot be maintained, such visits can take place separately. Visits are for a maximum of 1 hour, and **MUST** be booked in advance to help manage the number of visitors in any ward at any one time. Visits will be scheduled between 2pm to 8pm and can be booked by contacting the numbers below.


**To arrange face to face visits with Acute Wards please ring the individual ward and ward staff will book after checking they are a nominated visitor.**

CRAIGAVON AREA HOSPITAL	Telephone	Booking Line Available
3 North, 3 South, 4 North and 4 South	<b>02837 560791</b>	10:30 – 13:00 Monday -Sunday
AMU, 1 North, 1 South and 2 South	<b>02837 560792</b>	10:30 – 13:00 Monday -Sunday
To arrange visits to ALL other CAH wards please call <b>CAH Switchboard - 02838 334444</b> . Ask to be put through to the relevant ward and speak to the ward clerk. <b><u>Please note the different time slot for receiving calls</u></b>		11:00 – 12:30 Monday - Friday
DAISY HILL HOSPITAL	Telephone	Booking Line Available
To arrange visits to Female Medical, Male Medical, Coronary Care Unit, Female Surgical, Male Surgical, HDU and Stroke Rehab	<b>02837 560793</b>	10:30 – 13:00 Monday -Sunday

**To arrange face to face visits with Non Acute Wards please ring the individual ward and ward staff will book after checking they are a nominated visitor.**

LURGAN HOSPITAL	Telephone	SOUTH TYRONE HOSPITAL	Telephone
Ward 1	<b>02837 566010</b>	Loane House Ward 1	<b>02837 565689</b>
Ward 2	<b>02837 566020</b>	Loane House Ward 2	<b>02837 565618</b>
Ward 3	<b>02837 566030</b>		

In addition, end of life and exceptional circumstances visits will continue to be facilitated across all areas where this can be accommodated within a COVID secure environment. Care Partner arrangements will continue to be assessed and facilitated as requested. The Virtual Visiting service will continue and can be booked as per instructions below.

VIRTUAL VISITING	
<p>Virtual Visiting is also available for you to connect with your relative while they are in hospital.</p> <p>The Virtual Visiting Officer goes to the ward and sets up the virtual call for the patient using our Virtual Visiting iPads.</p> <p><b>Please ring - 077 7651 6419, 7 days a week, 9.00 am to 5.00 pm</b></p>	

Certain individuals are at greater risk of poor outcome if they contract COVID 19, therefore anyone showing or experiencing the symptoms of COVID-19 or any other infection should not visit, even if these symptoms are mild and unconfirmed. Similarly, those who have been in contact with someone diagnosed with COVID should not visit. In these circumstances, the individual should remain at home and follow the latest public health advice on self-isolation and testing.

Please undertake a Lateral Flow Tests (LFTs) before visiting s. Lateral Flow Tests can be obtained from community pharmacies or ordered via ([www.health-ni.gov.uk/rapid-tests](http://www.health-ni.gov.uk/rapid-tests)), if this is positive stay at home.

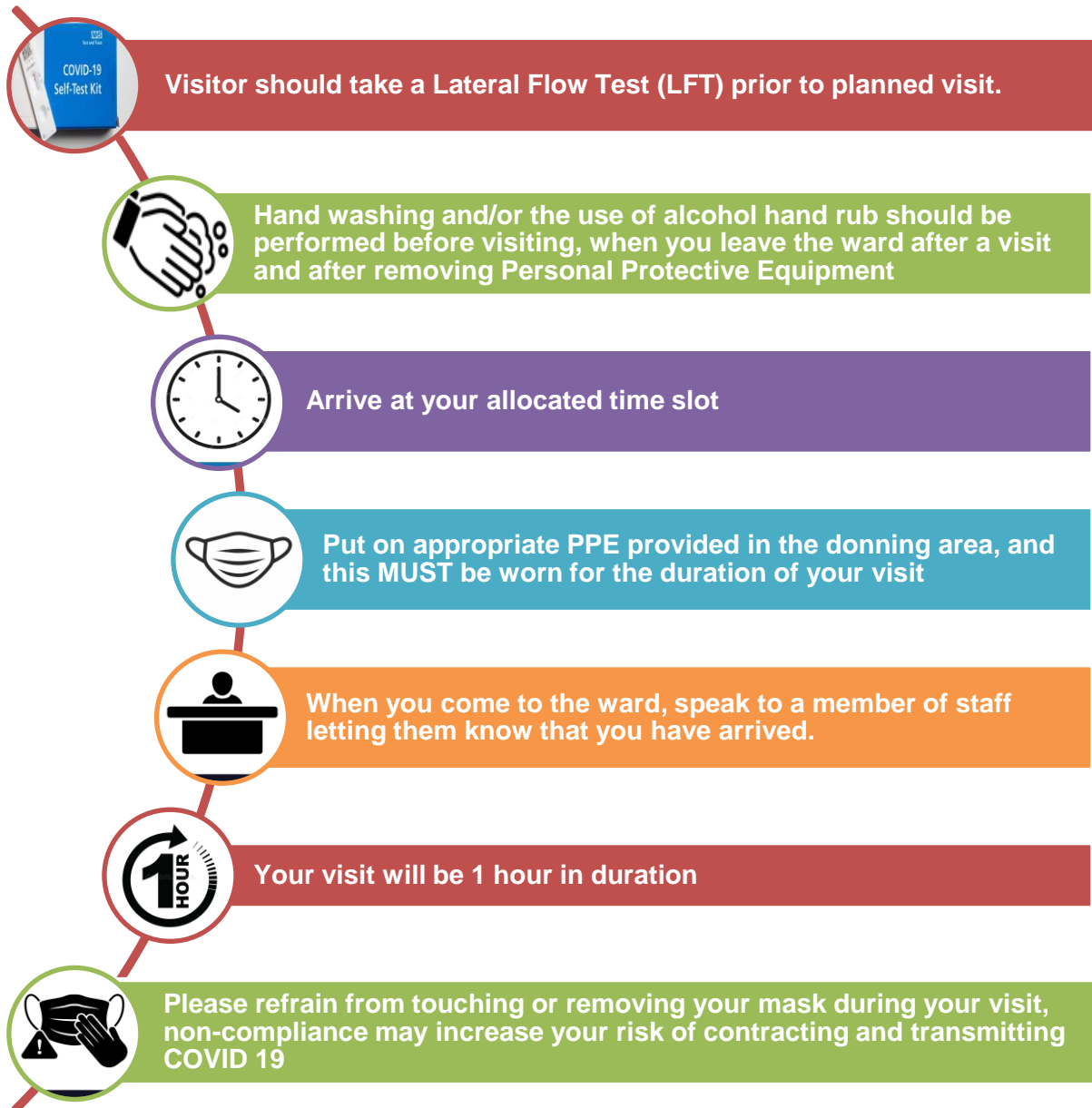
All people visiting/attending Health and Social Care settings will be required to maintain social distance and wear face masks for the duration of the visit. Hand washing and/or the use of alcohol hand rub should be performed before visiting and when you leave the ward after a visit and after removing Personal Protective Equipment (PPE).

These arrangements will be kept under review and may be subject to change depending on local factors and risk assessment.



If you have been in close contact with a person with COVID 19, or you are showing or experiencing symptoms of COVID 19 you **MUST NOT** visit, even if these symptoms are mild and unconfirmed.

To help keep your visit as safe as possible please adhere to the following instructions:



Visits should not take place outside ward areas due to the inability to ensure safe social distancing

Thank you for helping to keep us all safe