

PHONE FIRST

Make sure you PHONE FIRST before going to Craigavon Area or Daisy Hill Hospital Emergency Departments, or South Tyrone Hospital Minor Injuries Unit.

0300 123 3 111

TEXT RELAY: 18001 0300 123 3 111

Operating Monday to Friday 9am to 6pm

PHONE FIRST is a new telephone service for patients who are feeling unwell and are considering travelling to an Emergency Department for urgent care.

Get directed to the right care

Avoid busy waiting rooms

Stay safe

Save time



FOR EMERGENCIES - 999

Including: stroke, heart attack, loss of consciousness, breathing difficulties, severe bleeding or major trauma

ALWAYS CALL 999 IMMEDIATELY

How to access Urgent and Emergency Care Services

For Urgent Care Treatment that is not life threatening, **PHONE FIRST** before going to Craigavon Area or Daisy Hill Hospital Emergency Departments, or South Tyrone Hospital Minor Injuries Unit



**FOR EMERGENCIES THAT ARE LIFE THREATENING
999**

Including: stroke, heart attack, loss of consciousness, breathing difficulties, severe bleeding or major trauma

**ALWAYS CALL 999
IMMEDIATELY**



AMBULANCE

An ambulance will be sent as appropriate

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A healthcare professional will guide you to the right care, first time

Emergency Departments

Mental Health Services

Urgent Care Centres

Further Investigations

Minor Injuries Unit

GP, Pharmacy or Community Care