

BOARD REPORT SUMMARY SHEET

| | |
|--|--|
| Meeting: Date: | Trust Board 26 th September 2019 |
| Title: | Volunteer Annual Report 2018/19 <i>Making a Difference</i> |
| Lead Director: | Brian Beattie - Interim Director OPPC |
| Purpose: | For Approval |
| <p><u>Key strategic aims:</u></p> <p>The Annual report 18/19 provides an up-date on the progress made by the Trust against the action plan under the six key themes of the HSC Regional Plan for Volunteering in Health and Social Care 2015-2018:</p> <ol style="list-style-type: none"> 1. Provide leadership to ensure recognition and value for volunteering in health and social care 2. Enable volunteering in health and social care to develop to add value to but not replace the role of paid staff 3. Improving the experience of volunteers in health and social care by building best practice 4. Build an evidence base to support volunteering in health and social care 5. Support staff to ensure volunteers are involved effectively 6. Enhance service user experience of health and social care | |
| <p><u>Key issues/risks for discussion:</u></p> <ul style="list-style-type: none"> • Trust is compliant under all 6 themes. • Good Morning Good Neighbour Schemes – both providers (CCG and ADVCS) encountering challenges in recruiting and retaining volunteers for Good Neighbour element. | |
| <p><u>Summary of SMT discussion:</u></p> <ul style="list-style-type: none"> • The report was well received and the impact of volunteering for patients and the wider system acknowledged • Agreed need to continue to make staff aware of volunteering opportunities within the Trust – particularly where staff are approaching retirement • Encouragement greater uptake of volunteering opportunities by men | |
| <p><u>Human Rights/Equality:</u></p> <p>The Volunteer Policy and Procedures sets out how the Trust will work to ensure the effective and safe management of volunteers across the Southern Health & Social Care Trust. There is particular emphasis on ensuring that all of the Section 75 categories are included and volunteer expenses guidelines are outlined as part of the policy and procedures to reduce barriers to volunteering. Information is also available on the Trust website with Google translator and browse aloud facilities. Downloadable information can also be made available in alternative formats on request. The Trust currently funds Craigavon and Banbridge Volunteer Centre to provide supported placements for people</p> | |

with disabilities and the Volunteer Coordinators work closely with the Mental Health and Disability and Children and Young Peoples Directorates to develop relevant volunteer roles and placement opportunities (mainly schools projects and summer schemes) for people with a disability and to support people with a disability. All of which encourages disabled people to participate in public life and promotes positive attitudes towards disabled people. In addition all Trust contracts encourage and promote voluntary activity and there is a specific clause outlining the policies and procedures required. Some contracts specify that a certain number of volunteers must be recruited and supported as part of the funded service.