

## Winter Resilience Themes

### Early Intervention & Demand Management

### Emergency Department – Managing risk & Supporting Staff

### Maximising Capacity & Promoting Safety in Hospital Flow

### Optimising Community Care & Discharge

### Enablement

#### Table A

Specific Initiatives ongoing (funded recurrently and via transformational monies 2018/2019 )

- Direct Assessment Unit (Ambulatory Assessment) DHH
- Older Peoples Assessment Unit
- Expansion of Acute Care at Home

- Respiratory Ambulatory (3-day ED facing model)

- Control Room function to enhance flow
- 7-day working (AHP & social workers)
- Enhanced Intermediate care
- Outpatient Parenteral Antimicrobial Therapy (OPAT)
- Enhanced Mental Health Liaison

- Additional bed capacity for Step down to Statutory Residential Homes for those requiring assistant of two
- Stroke Early Discharge
- Discharge to Assess

#### Table B

Actions agreed for 2019-2020 within core funding

- Local Enhanced Services in Primary Care supporting unscheduled care (ongoing)
- Flu Vaccine Programme (ongoing)

- Admission/Transition Area for those waiting admission
- Additional Senior Decision Makers in ED
- Paediatric/ED MDT to support ED during busy periods

- 18 additional medical bed CAH; flexible bed capacity; link to full capacity plan
- Revised working arrangements for patient flow team
- Elective capping (30%)
- Red/Green Day and SAFER

- Discharge Lounge DHH
- Home for Lunch; discharge before 10 am

- Full capacity plan/HEWS
- 5 Trust daily communication Staff Engagement Arrangements
- Communication plan
- Continuity Plans for specific periods
- Implementation of SafeCare
- Daily dashboards/prediction
- Collaborative management improvement project (SPEED)

# Appendix 1

Initiatives which could be implemented in 2019-2020  
Subject to additional resources

- Increased respiratory ambulatory assessment to 3 - 5 day GP facing model)
- Frailty Pilot targeting early support to older people in geographical areas with high ED us

- Additional Emergency Department (ED) nursing staff
- Ambulance Receivers
- ED Trackers to expedite flow
- Dedicated ED porters
- Chest pain ED/Cardiology ambulatory pathway – 7 days both sites
- Older Persons Triage Nurse to support flow to Older Peoples Assessment Unit

- Rapid Flu testing turnaround
- Additional Locum consultant staff support additional capacity and outlying patients
- Additional SHO cover to base wards to support staff and flow
- Additional week outsourcing of diagnostic imaging reporting
- Echocardiogram capacity out of hours
- Enhanced social worker

- Acute MD (AHP) Team to support targeted discharge/D2Assess workup
- Enhanced Community Equipment flow (Out of Hours Drivers & weekend store management)
- Nursing support to support nursing assessment in residential homes
- Enhanced Re-ablement Teams supporting weekend