

Strive to meet the 5

All Southern Health & Social Care Trust facilities will be communication friendly, accessible & inclusive for service users with a Learning Disability and communication support needs

Background

The RCSLT have produced 5 Good Communication Standards to ensure that everyone who works with, supports or cares for a person with Learning Disability knows what good communication looks like and how they can make adjustments to their own communication to ensure positive interactions take place.

Newry & Mourne Communication Champions Group



Aim

- All Newry & Mourne ALD staff will have good knowledge of the RCSLT's 5 Good Communication Standards
- All Newry & Mourne ALD facilities will be able to demonstrate that they are meeting these standards or working towards meeting these standards

5 Good Communication Standards

Standard 1

There is a detailed description of how best to communicate with individuals



Standard 2

Services demonstrate how they support individuals with communication needs to be involved with decisions about their care and their services



Standard 3

Staff value and use competently the best approaches to communication with each individual they support



Standard 4

Services create opportunities, relationships and environments that make individuals want to communicate



Standard 5

Individuals are supported to understand and express their needs in relation to their health and well being



Achieved

Accessible Resources

- Templates for inclusive environments - Accessible Tile on Sharepoint used
- Staff in each facility have access to Boardmaker and Photosymbols
- Strive to Meet the 5 pledge designed
- Accessible Pack produced for facilities

14 Communication Champions in Newry & Mourne facilities

8 Facilities in Newry & Mourne meet the standards

SLT Provided:

- Accessible Information
- Accessible Pack provided
- Makaton Training
- Makaton signs & symbols
- Makaton 'sign of the week'
- Makaton Friendly status
- Induction training for new staff

Communication Friendly Facilities

- Teach Sona Supported Living
- Glanree Supported Living
- Ardaveen Supported Living
- Shanlieve Supported Living
- Windsor Day Care
- Laurels Day Care
- Crossmaglen Day Care
- Drumcashel House ALDT

Resources Produced

- Logo
- DVD
- Pop up stands
- Pledge
- Posters
- Accessible PowerPoint
- Bookmarks
- Pens
- Lanyard

DVD *Strive to meet the 5*

131 'How Best to Support Me' completed

20 service users involved in successful Launch Event

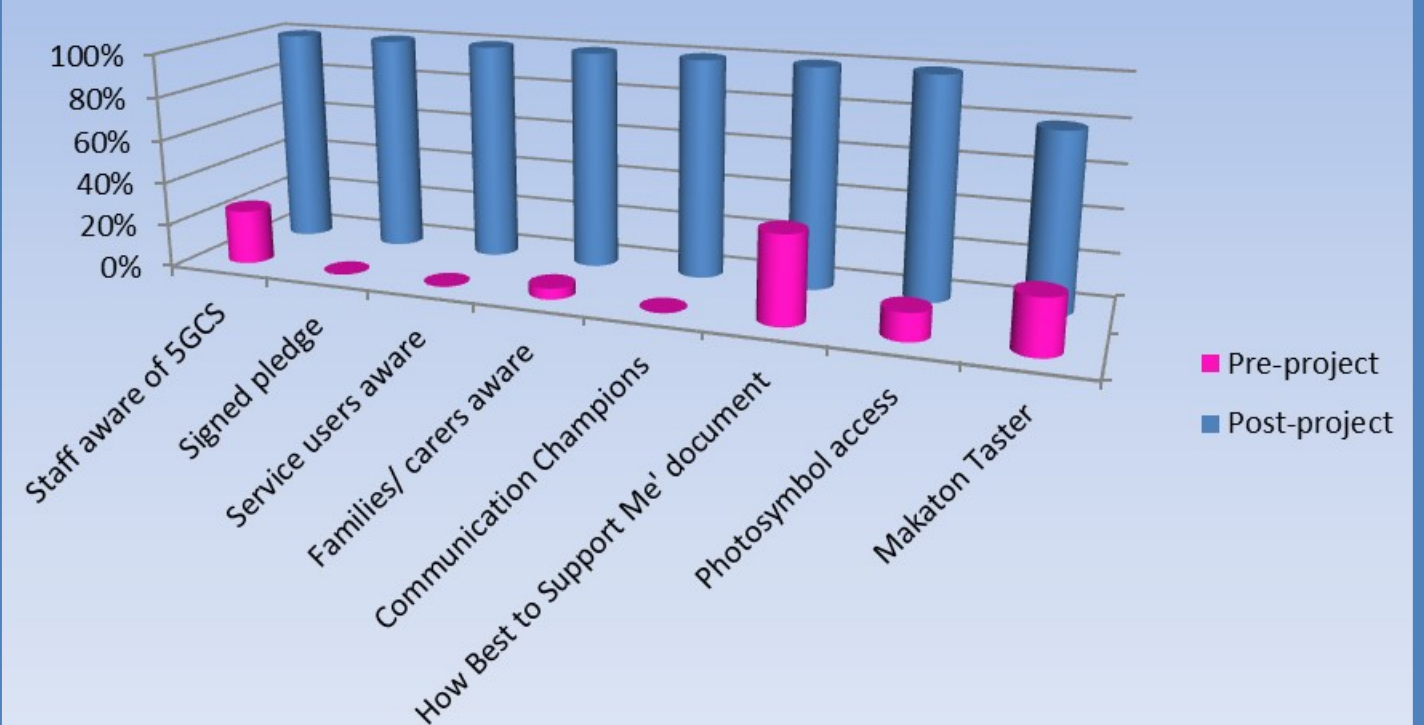
50 service users participated in DVD

Secured funding to produce resources



Results

4x Supported Living, 3x Day Care and 1x Adult Learning Disability Team



Quotes from 5GCS Launch March 2020



Karen Bonar chair of RALD SLT regional group when attending regional SLT managers forum:
I showed the SHSCT video 'Strive to meet the 5' to the SLT regional managers which they absolutely loved



Ceara Gallagher RCSLT fantastic codesigned project supporting and improving the communication needs of people living with a learning difficulty. It was an inspirational event.