

11 December 2020

Dear

Re: Future of Clogher Valley Care Home

You may recall that we wrote to you on 20 November 2020, about your care and the future of the Valley Care Home.

As a result of continuing serious concerns about the quality of care provided at Valley Nursing Home and the environment for residents, which, the current owners and service providers have been unable to resolve, RQIA has issued a Notice of Decision to deregister the current registered provider of this home.

It is therefore, with regret, that we must inform you that you will now be required to seek alternative suitable accommodation and transfer from Valley Care Home on or before 6th January 2021.

We know that this announcement will cause real concern to you and your family and we share in your disappointment in the outcome. We are sorry for the upset and stress that will accompany this decision.

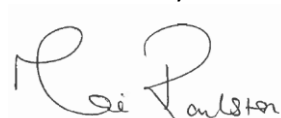
Staff from the Southern and Western Health and Social Care Trusts will continue to visit you regularly during the coming weeks to monitor your care and to continue to discuss alternative accommodation options with you and your family to secure a new permanent home.

We wanted to write to you to tell you about the announcement as soon as we became aware of the decision to close the home. It is regrettable this sad news comes at this time of the year and in particular with the added challenges the Covid-19 pandemic presents. However, we can assure you that you will be able to remain in the home over the Christmas and New Year period, if this is your choice.

Representatives from the Patient Client Council (PCC) are available to provide independent advice and support to you with any concerns you may have. If you wish to avail of support from the PCC in relation to the closure of the home please contact Linda Doherty-Riley on 028 9036 0900 or by email at Linda.DohertyRiley@pcc-ni.net. You may also wish to have someone contact Linda Doherty-Riley on your behalf.

In the meantime, staff from the Trusts will continue to meet with you as often as is required to answer any questions or concerns you may have.

Yours sincerely

A handwritten signature in black ink, appearing to read 'Marie Roulston', written in a cursive style.

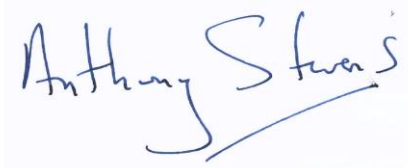
Marie Roulston

Director Social Care & Children, Health and Social Care Board



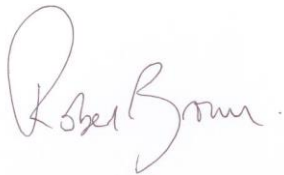
Brian Beattie

Interim Director of Older People and Primary Care
Southern Health and Social Care Trust



Dr Tony Stevens, OBE

Interim Chief Executive
The Regulation and Quality Improvement Authority



Dr Bob Brown

Director of Primary Care & Disability Services & Older People's Services
Western Health and Social Care Trust