

# Daisy Hill Hospital Update for GPs

In response to medical workforce challenges, the Southern Trust has agreed a stability plan for acute inpatient medical services at Daisy Hill Hospital.

[For all Daisy Hill updates visit our website here.](#)

## Emergency Department

Business as usual for GPs and the public.

**Daisy Hill ED continues 24/7 as a Type 1 consultant led ED, assessing all medical and surgical patients.**

To help manage patient flow across both Craigavon and Daisy Hill hospitals, it is important that GPs continue to refer **all** patients with **both medical and surgical symptoms**, as always to your local ED in the first instance. The ED team will assess the patients and make arrangements for the minority who require specialised care in Craigavon.

We have developed pathways for patients with some conditions (e.g. emergency general surgery, GI) to have expedited transfers from Daisy Hill ED directly to the ward in Craigavon. So it is important that Newry and Mourne patients attend Daisy Hill first to benefit from this process.



## Speciality Referrals

Please try to refer patients directly to the specialty teams (e.g the Surgical Ambulatory Unit at Craigavon) if they are ambulant and not critically unwell.

## NIAS

We have a few diverts in place with NIAS (e.g. stroke) who will advise and take the patient to the most suitable ED. Please let NIAS decide on which ED is the most appropriate. In most cases this will be the closest ED.

## Phone First



The graphic features the HSC logo and tagline in the top left. The main text reads 'Remember to Phone First!' followed by 'Before going to Craigavon / Daisy Hill Hospital Emergency Departments, or South Tyrone Hospital Minor Injuries Unit.' The phone number '0300 123 3 111' is prominently displayed, along with the hours 'Monday to Friday 9am - 9pm (excludes bank holidays)'. A white box contains the text 'Get directed to the right care | Avoid busy waiting rooms | Stay safe | Save time'. At the bottom, a red banner states 'FOR EMERGENCIES THAT ARE LIFE THREATENING CALL 999'. An illustration of a hand holding a smartphone with a doctor's icon and call buttons is on the left.

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(excludes bank holidays)

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**FOR EMERGENCIES THAT ARE LIFE THREATENING CALL 999**

**South Tyrone MIU Saturdays, Sundays, Bank Holidays 10am to 6pm**  
**Tel: 028 3756 7481.**

<https://southerntrust.hscni.net/get-in-touch/out-of-hours-and-emergency-contacts/>

## ED Developments

- Clinical Decision Unit – up to four patients for observation and treatment up to six hours.
- Short Stay Unit - up to eight spaces for patients who need a period of observation, assessment or treatment (up to 23 hours) to support discharge home or via community support.
- Moving Direct Assessment Unit into a larger (17 space) Ambulatory Care Unit, accepting referrals up to 5pm Monday to Friday.

***Thank you for your continued support.***

