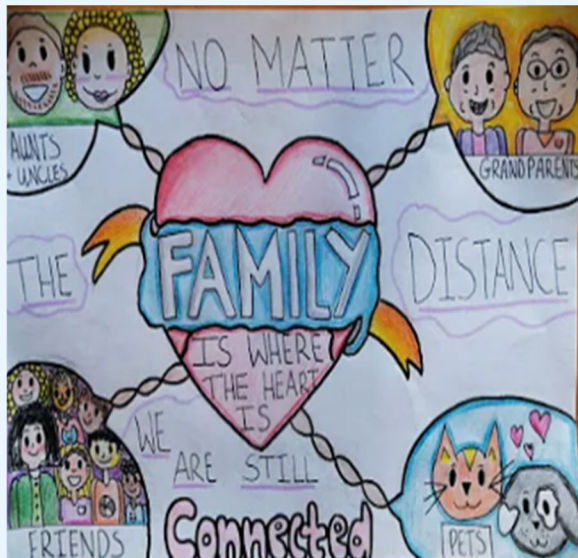


## All Families ....

- are important
- are individual, different and diverse
- have values, hopes and aspirations
- have strengths and skills
- have knowledge, strategies and practical resources
- can face difficulties and challenges
- can seek out help and support learn, grow and change.



## The Family Intervention Team for your area is .....

Armagh Rural  
028 3756 4056/7

Armagh Urban  
028 3756 4035

Banbridge  
028 4062 0097/98/99

Craigavon  
028 3756 1040/1

Dungannon  
028 3756 5352/4

Lurgan  
028 3756 1427/8

Portadown  
028 3756 2268

Newry South Down  
028 3756 4700

Newry South Armagh  
028 3756 4700

A social work service is available  
Monday to Friday 9.00am—5.00pm.  
(Excluding Public Holidays)

**In an emergency** if you need a social worker  
outside the above hours please contact:  
Regional Emergency Social Work Service  
028 9504 9999

Children and Young People Services

## FAMILY INTERVENTION SERVICE

## Information for Families



Enabling children & young people -  
to be **safe** and **healthy**,  
to **learn**, **achieve** and **thrive** into adulthood

 Southern Health  
and Social Care Trust  
Quality Care - for you, with you

## What is the Family Intervention Service

Social workers work with children, young people and families to make sure they are safe and well cared for.

The Family Intervention Service (FIT) works with families who have been identified as needing social work support.

The Family Intervention Service will work with you to enable you and your family to build on your strengths while helping overcome some of the worries, difficulties, and challenges you may have in your life. It puts children, young people, their parents, carers and families at the heart of the work.

## What do we do?

- Work closely with you and your family, involving everyone including grandparents, parents, children and young people.
- Talk to your children about what they are worried about, what makes them happy and what they would like to see happen to make their lives better.
- Involve other agencies / services to promote the safety and wellbeing of your child(ren) and family.

- Work with you and your children to find out what is working well in your family, what we are worried about for your child, what needs to happen to make sure your child is safe and well.
- Work with you on the things that need to change for you and your children.
- Help you find support for your child(ren) and family.
- Ensure an immediate response to safeguard children in need of protection.

## What you can expect from us

- We will be open and honest with you and your family about what is working well and what needs to happen to promote your children's wellbeing or to keep them safe.
- Your family will have a named social worker.
- You will have regular contact with your social worker
- We will work with you to agree a plan which sets out what needs to happen for you and your children.
- Your plan will be kept up to date as things in your family change.
- Your plan will be reviewed with you and your family. This can be through a discussion with you and your family or at a meeting.

## Families who used our service said;

"It means a lot to have someone guide me on the right path" (Young Person)

"For helping our family get through something no family could prepare for" (Parent and Young Person)

"Your professionalism, kindness, empathy and support meant a lot" (Family Member)

For "your work with the children ... on a difficult subject and making them feel at ease" (Family Carer)

"Thank you for being patient and kind with us, we couldn't have done this without you" (Child)

