

FOI 1762

20.07.2023

FREEDOM OF INFORMATION ACT 2000 – INFORMATION REQUEST

EOS / EOL Networking Equipment

1a. What EOS (end of support) or EOL (end of life) networking equipment do you have in your IT estate?

Although the Southern Trust understands that there is a public interest in being open and transparent, the information on Security hardware, Security software and operating systems is business sensitive and has the potential to leave the Trust vulnerable to cyber security attack. By disclosing these details, this information could prejudice and compromise the Trust's network/IT security as it would assist a potential hacker/attacker in mapping out the Trust's IT security defences **(which is a criminal offence under the Computer Misuse Act 1998). In accordance with Section 31 (1) (a) Law enforcement – the prevention or detection of crime of the Freedom of Information Act 2000, such information is exempt from disclosure.**

Network Lifecycle

2a. Have you conducted a network refresh in the past 36 months?

Hardware refreshed as required to ensure support remains accessible and cost effective

2b. If so with which area? (eg Data Centre, Enterprise Networking, Wi-Fi, Security, Collaboration) - Hardware refreshed as required to ensure support remains accessible and cost effective

2c. Which vendor/technology solution was chosen? - Cisco

2d. Which reseller/partner delivered the solution? - Virgin Media O2

2e. Who maintains the solution? - Customer

2f. When does the maintenance contract expire/renewal date? - Under section 21 of the FOIA 2000, the Trust is not required to provide information that is already available in a form accessible by the public.

The information requested is available on the published contract award notice found on eTenders NI Portal (see link below) by searching under Title for Network Support Services for the Southern Health and Social Care Trust.

<https://etendersni.gov.uk/epps/prepareAdvancedSearch.do?type=cft>

All tender competitions (open and closed), contract notices and award notices can be found on the eTendersNI portal by completing an advanced search by Title under the CfT tab. Members of the public can access this portal free of charge.

Have you conducted a POC (proof of concept) in the last 12 months for any of the below technology areas?

3a. Data centre (yes/no) - No

3b. Enterprise networking (yes/no) - No

3c. Wi-Fi (yes/no) - No

3d. Security (yes/no) - No

3e. Collaboration/Microsoft Telephony (calling plan/operator connect/direct routing (yes/no) - No

3f. Network monitoring (yes/no) - No

3g. Which vendor and what equipment was tested? - N/A

3h. Which partner/reseller provided the POC? - N/A

3i. Was the POC successful? - N/A

3j. Do you intend to use the solution in a live environment? - N/A

Do you plan to refresh your network in the next 24 months for any of the below technology areas:-

3a. Data centre (yes/no)

Hardware refreshed as required to ensure support remains accessible and cost effective

3b. Enterprise networking (yes/no)

Hardware refreshed as required to ensure support remains accessible and cost effective

3c. Wi-Fi (yes/no)

Hardware refreshed as required to ensure support remains accessible and cost effective

3d. Security (yes/no)

Hardware refreshed as required to ensure support remains accessible and cost effective

3e. Collaboration/Microsoft Telephony (yes/no)

Hardware refreshed as required to ensure support remains accessible and cost effective

3f. Network monitoring (yes/no)

Hardware refreshed as required to ensure support remains accessible and cost effective

3g. When do you plan to have the new solution implemented? (Specify date) - N/A

3h. Have you/do you intend to go to RFX for this? - N/A

3i. When do you plan to go to RFX for this? - N/A

Do you have a Cisco estate for any of the below architecture, and what technology/equipment has been implemented?:-

4a. Data centre

4b. Enterprise networking

4c. Wi-Fi

4d. Security

4e. Collaboration



4f. Network monitoring

Response to questions 4a-4f:

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Cisco Support

5a How are you currently supporting your Cisco estate? - All support led by customer employed staff

5b. Which company sells/provides you with support? - Virgin Media O2

5c. If you outsource support, for which aspects? - Under section 21 of the FOIA 2000, the Trust is not required to provide information that is already available in a form accessible by the public.

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5d. How do you keep your equipment/software up to date? - Routine updates and patches applied by engineers.

Cisco Partner/Reseller

6a. Who is the supplier/reseller for Cisco hardware/software? - As per framework mini-competition / ranking.

6b. Do you have a preferred supplier agreement for Cisco hardware/software? - No

6c. When do these supplier agreements expire? - N/A

6d. How long has the current supplier relationship existed? - 2021/2022

Cisco Enterprise Agreement (EA)

7a. Do you have a Cisco (EA)? - No

7b. When is your (EA) contract expiry/renewal date? - N/A

7c. Who provides/resells your Cisco (EA)? - N/A

Do you have an HP/Aruba estate for any of the below architectures, and what technology/equipment has been implemented?:-

8a. Data centre

8b. Enterprise networking

8c. Wi-Fi

8d. Security

8e. Collaboration

8f. Network monitoring

Response to questions 8a-8f:

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HP/Aruba Support

9a How are you currently supporting your HP/Aruba estate? - No

9b. Which company sells/provides you with support? - N/A

9c. If you outsource support, for which aspects? - N/A

9d. How do you keep your equipment/software up to date? - N/A

HP/Aruba Partner/Reseller

10a. Who is the supplier/reseller for HP/Aruba hardware/software? - As per framework mini-competition / ranking.

10b. Do you have a preferred supplier agreement for HP/Aruba hardware/software? - No

10c. When do these supplier agreements expire? - N/A

10d. How long has the current supplier relationship existed? - N/A

HP/Aruba Enterprise Agreement (EA)

11a. Do you have an HP/Aruba (EA)? - No

11b. When is your (EA) contract expiry/renewal date? - N/A

11c. Who provides/resells your HP/Aruba (EA)? - N/A

Telephony

12a. Do you have ISDN Lines?– Supplier, quantity (lines), contractual position

Do we have ISDN - Yes

Supplier – BT

Quantity – 3 lines

Contractual Position – In support under BT PSSN framework until March 2025

12b. Do you have PSTN Lines? – Supplier, quantity (lines), contractual position.



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Do we have PSTN - Yes

Supplier – BT

Quantity – 106 lines

Contractual Position – In support under BT PSSN framework until March 2025

12c. Do you have SIP Channels? - Supplier, quantity (channels), contractual position.

Do we have SIP Channels - Yes

Supplier – BT

Quantity – 1200

Contractual Position – In support under BT PSSN framework until March 2025

12d. Have you started/completed projects to prepare for the PSTN switch-off? -

Yes, due for completion Dec 2024

12e. Which technology partner assisted in your PSTN switch-off readiness project? - BT, under PSSN Framework

12f. Would you describe your organisation as entirely ready for the PSTN switch-off? - Yes

12g. PBX (phone system) Make & Model (eg Avaya, Cisco, Mitel), contractual position - Siemens PBX systems fully migrated to Avaya SIP. Contract expired

12h. Who maintains your PBX (phone system) - PBX systems fully migrated to Avaya SIP. No maintenance

12i. How long has the relationship with the maintainer been in place? - No maintenance

12j. Are you considering or interested in Microsoft Telephony (eg Calling Plans, Direct Routing, Operator connect)? - Not at present. Avaya SIP in use by Trust

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