

FOI 1786

2nd August 2023

FREEDOM OF INFORMATION ACT 2000 – INFORMATION REQUEST

Please can I request any data you hold – including across days/weeks/months/years; trusts (if applicable); different departments within trusts; operations/activities performed etc. – on your Health and Social Care’s “Net Promoter Score”(s), also known as NPS. Assuming this data exists, it would be great to have the data for as long as the Health and Social Care Trust has used the Net Promoter Score but if this is impossible, please could you provide a general overview of the length of time you have NPS data so that I can make this FOI request viable.

Response:

This data is not held by the Southern Trust.

Email: Foi.Team@Southerntrust.hscni.net