



FOI 1916

11/10/22

**FREEDOM OF INFORMATION ACT 2000 – INFORMATION REQUEST**

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**Q1. Companies contracted to provide the following:**

**a. Photocopiers/MFDs**

Response 1a: Konica Minolta

**b. Printers**

Response 1b: Konica Minolta

**c. Print room / reprographics**

Response 1c: N/A

**2. Manufacturers of equipment used for the following (if different to Q1) a. Photocopiers/MFDs b. Printers c. Print room / reprographics**

**3. Length of contract/s and end dates? (Please advise of any extensions available) a. Photocopiers/MFDs b. Printers c. Print room / reprographics**

Response 3:

5 years terminating July 2028, 24 months optional extension until July 2030.

**4. Number of devices?**

**a. Photocopiers/MFDs**

Response 4a: 500

**b. Printers**

Response 4b: 200

**c. Print room / reprographics**

Response 4c: 0

**5. Details on how these were procured. i.e. By Framework a. Procurement method b. If Framework, please state which framework was utilised**

Response 5: UK Tender

**6. Do you have any print management software e.g. PaperCut, Equitrac? If so, which software?**

Response 6:

Section 31(1)(a) states that information is exempt if its disclosure is likely to prejudice the prevention or detection of crime. ICO guidance states that this can be used to protect information on a public authority's systems which would make it more vulnerable to crime. It can be used by a public authority that has no law enforcement function:

- To protect the work of one that does
- To withhold information that would make anyone, including the public authority itself, more vulnerable to crime

The exemption is subject to the public interest test.

Factors in Favour of Disclosure	Factors Against Disclosure
<p>Principle that there is public interest in transparency and accountability in disclosing information about public sector procedures, contracts and purchasing.</p>	<p>Disclosure of this information would leave the Trust more vulnerable to crime, with the crime in question being malicious attack on the Trusts infrastructure and systems.</p> <p>Information security across the HSC is of critical importance to delivery of care, protection of information assets and many related business processes. If a Cyber incident should occur, without effective security and controls, HSC information, systems and</p>
	<p>infrastructure may become unreliable, not accessible when required (temporarily or permanently), or compromised by unauthorised 3rd parties including criminals.</p> <p>This could result in unparalleled HSC-wide disruption of services due to the lack of/unavailability of systems that facilitate HSC services (e.g. appointments, admissions to hospital, ED attendances, checking critical registers) or data contained within. This may result in the need to cancel appointments and treatments, or divert</p>



	<p>emergency/essential clinical or other services.</p> <p>The significant business disruption could also lead to increased waiting lists, delayed urgent clinical interventions, suboptimal clinical or social care outcomes and potentially bring liabilities for the Service.</p> <p>It could also lead to unauthorized access to any of our systems or information (including clinical/medical systems), theft of information or finances, breach of statutory obligations, substantial fines and significant reputational damage.</p>
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There is an overwhelming public interest in keeping Health & Social Care digital systems secure which would be served by non-disclosure. This outweighs the public interest in accountability and transparency which would be served by disclosure.

**7. Who is the person(s) within your organization responsible for the MFDs, Printers, and Print room/ reprographics? Please provide their title and their contact details.**

Response 7:

IT Contracts & Governance Manager:

[ITCONTRACTSMANAGER@SOUTHERNTRUST.HSCNI.NET](mailto:ITCONTRACTSMANAGER@SOUTHERNTRUST.HSCNI.NET)

**8. Does the Trust have a Hybrid or Digital Mail Service, if so, who supplies this and when does the contract expire?**

Response 8: No

**9. Do you utilise any Document and / or Content Management systems, if so, which?**

Response 9: No

**10. What EPR / EHR system/s do you use?**

Response 10: The HSCNI is moving to a single care record over the next 24 months via the encompass programme

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