

What is PPI?

PPI stands for Personal and Public Involvement. It is a term used to describe the active and meaningful involvement of people who use health and social care services, their carers, relatives, friends, neighbours, voluntary workers, members of community groups and employees of voluntary organisations.

PPI is about giving local people a say in how health and social care services are planned, designed, delivered and evaluated.

PPI is also known as Service User Involvement embracing “co-production” as the pinnacle of the engagement and involvement process.

PPI linkages with Trust Priorities

- Providing safe high quality care;
- Maximizing independence and choice for our patients and clients;
- Supporting people and communities to live healthy lives and to improve their health and wellbeing;
- Making best use of resources;
- Being a good social partner within our communities.

Values underpinning PPI

Dignity and respect

Each person is treated with dignity and respect.

Inclusivity, equity and diversity

The PPI process should facilitate the inclusion of all those who need to be involved and who chose to do so. It must be sensitive to the needs and abilities of each individual.

Collaboration and partnership

The PPI process is based on collaboration and partnership working. Each person has a responsibility to build constructive relationships with others involved in the process.

Transparency and openness

The PPI process should be open and transparent and each person has a responsibility to be open and honest in their interactions and relationships with others.

The key benefits of PPI

- Increased ownership and commitment;
- Increased sense of self-responsibility
- More responsive, appropriate, efficient and tailored services;
- Help in priority setting and decision making
- Transformation and reduction of complaints;
- Increased levels of service satisfaction;
- Help in tackling health and social wellbeing inequalities.