

## Opportunities for Involvement

It is a statutory duty for HSC organisations to consult and involve service users, carers and the Patient and Client Council in relation to<sup>1</sup>:

- The planning of the provision of care;
- The development and consideration of proposals for changes in the way that care is provided;
- Decisions that affect the provision of care.

In addition to your involvement in your care and/or treatment plan or that of the person you care for the following opportunities for further involvement are available within the Southern Trust. Participants are entitled to claim eligible out of pocket expenses and Induction Training will also be provided.

### **General involvement opportunities**

Opportunity for involvement	Who should be involved and what knowledge, experience or skills are required?	What is the commitment?	Who do I contact for more information?
<b>Public consultation</b>	The Trust welcomes any comment on public consultations	Public consultations last for at least twelve weeks.	All consultations appear in the local press and are on the home page of the Trust's website <a href="http://www.southerntrust.hscni.net/">http://www.southerntrust.hscni.net/</a>  If you would like to be added to the consultation list, please contact Christine on 028 37 564152 or email: <a href="mailto:Christine.white@southerntrust.hscni.net">Christine.white@southerntrust.hscni.net</a>
<b>Trust Board Meetings</b> Trust Chief Executive, Directors and Non- Executive Directors	The Trust Board holds approximately seven meetings in public each year. Details of the meeting dates are available on the trust website <a href="http://www.southerntrust.hscni.net/about/1655.htm">http://www.southerntrust.hscni.net/about/1655.htm</a>  A copy of the Trust Board Agenda and Minutes Guidance and Release is available at: <a href="http://www.southerntrust.hscni.net/pdf/TrustBoardAgendaandMinutesGuidanceandRelease.pdf">http://www.southerntrust.hscni.net/pdf/TrustBoardAgendaandMinutesGuidanceandRelease.pdf</a>	Meetings normally commence at 11.30 am. If you wish to attend you need to apply and will be advised of the protocol and anticipated length of the open section of the meeting	Sandra Judt, Board Assurance Manager, Chief Executive's Office, Trust Headquarters, SHSCT, Southern Area College of Nursing, Craigavon Area Hospital, 68 Lurgan Road, Portadown BT63 5QQ. Email: <a href="mailto:sandra.judt@southerntrust.hscni.net">sandra.judt@southerntrust.hscni.net</a> or telephone 028 3861 3972.

<sup>1</sup> Health and Social Care (Reform) Act (Northern Ireland) 2009

Opportunity for involvement	Who should be involved and what knowledge, experience or skills are required?	What is the commitment?	Who do I contact for more information?
<p><b>Patient Client Experience Committee</b>            This is a sub- committee of Trust Board that monitors PPI, Patient Client Experience and Complaints</p>	<p>Service User and Carer representatives are recruited through the PPI Panel ( see below)</p>	<p>Quarterly meetings</p>	<p>Carolyn Agnew            Promoting Wellbeing Team            Ward 1 St Luke's Hospital            71 Loughgall Road            Armagh            BT61 7NQ</p> <p>Tel: 028 37 564469/564472            Email:  <a href="mailto:Carolyn.agnew@southerntrust.hscni.net">Carolyn.agnew@southerntrust.hscni.net</a></p>
<p><b>PPI Panel</b>            This is a group of service users, carers and other stakeholders who work with the Trust to develop mechanisms and resources to support Trust staff to effectively involve the people who use the services they provide in planning, development, changes and/or evaluation to ensure that those services are accessible to and meet the needs of those who need them.</p>	<p>People who use Southern Trust services or care for people who use them and are interested in ensuring that involvement is part of the day-to-day working practice of HSC staff.</p> <p>Further information on PPI is available at:  <a href="http://www.southerntrust.hscni.net/about/1600.htm">http://www.southerntrust.hscni.net/about/1600.htm</a></p> <p>PPI Panel Information Pack and application form are also available at:  <a href="http://www.southerntrust.hscni.net/images/PPI.PanelInformationPack.RevSept12(1).pdf">http://www.southerntrust.hscni.net/images/PPI.PanelInformationPack.RevSept12(1).pdf</a></p> <p>Or go on line and register your interest:  <a href="http://www.southerntrust.hscni.net/about/1593.htm">http://www.southerntrust.hscni.net/about/1593.htm</a></p>	<p>The Panel meets on a quarterly basis – March, June, September and December normally on a Friday morning.</p>	<p>Carolyn Agnew            Promoting Wellbeing Team            Ward 1 St Luke's Hospital            71 Loughgall Road            Armagh            BT61 7NQ</p> <p>Tel: 028 37 564469/564472            Email:  <a href="mailto:Carolyn.agnew@southerntrust.hscni.net">Carolyn.agnew@southerntrust.hscni.net</a></p> <p>Neil Gillan            Tel: 028 37 564471  <a href="mailto:Neil.gillan@southerntrust.hscni.net">Neil.gillan@southerntrust.hscni.net</a></p>

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<p><b>Carers Reference Group</b>            Membership comprises Trust senior managers who have been nominated as Carer's Champions for their programme of care, the Trust's Carers Coordinator and carers from across each of the Trust's three localities. The main aim of the group is to support carers to engage in the planning and review of services and to champion the rights of carers within the Trust. The outcomes of the group to date include ensuring greater carer involvement, promotion of carer's assessments, the innovative use of direct payments and ensuring greater availability of carer driven services and information.</p>	<p>To apply to be a member of the Trust's Carer's Reference Group you must be:</p> <ul style="list-style-type: none"> <li>• 18 years of age or over.</li> <li>• the <b>current</b> carer of an individual who uses Southern Trust Health and Social Care services, and</li> <li>• entitled to a Carers Assessment.</li> </ul> <p>Further information on Carers Support is available at:  <a href="http://www.southerntrust.hscni.net/services/1581.htm">http://www.southerntrust.hscni.net/services/1581.htm</a></p> <p>A Carers Reference Group Information Pack and application form are also available at:  <a href="http://www.southerntrust.hscni.net/images/Carers_ReferenceGroupApplicationPack_2015.pdf">http://www.southerntrust.hscni.net/images/Carers_ReferenceGroupApplicationPack_2015.pdf</a></p>	<p>The Carers Reference Group meets on a quarterly basis – normally on a Tuesday morning.</p>	<p>Carer's Coordinator            Patricia McCrink            Promoting Wellbeing Team            John Mitchell Place            Newry            Tel 028 30834325            Email:  <a href="mailto:carers.coordinator@southerntrust.hscni.net">carers.coordinator@southerntrust.hscni.net</a></p> <p>Carolyn Agnew            Tel: 028 564469/564472            Email:  <a href="mailto:Carolyn.agnew@southerntrust.hscni.net">Carolyn.agnew@southerntrust.hscni.net</a></p>


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<p><b>Traveller Action Group</b>            This Group was established in 2010 to progress the recommendations emanating from the All Ireland Traveller Health Study reports as they pertain to the Southern Trust. Membership includes TSG reps, Travellers, Trust staff and other statutory/voluntary organisations</p>	<p>Travellers, Traveller Support Groups or other organisations who provide support and/or statutory services to Travellers</p>	<p>Quarterly meetings – normally on a Friday morning.</p>	<p>Your local Traveller Support Group or             Carolyn Agnew            Tel: 028 564469/564472            Email:  <a href="mailto:Carolyn.agnew@southerntrust.hscni.net">Carolyn.agnew@southerntrust.hscni.net</a></p>
<p><b>The Race Equality Forum</b>             The Race Equality Forum provides opportunities for consultation that enables Black, Minority and Ethnic (BME) Communities in the Southern Area to enter into dialogue and influence policies of the Trust on issues that are identified by the Race Equality Forum participants and others as being of fundamental importance.</p>	<p>People with BME background who use Trust services or care for those who use them and/or organisations that provide support to people from BME communities</p>	<p>Quarterly meetings at Wah Hep Offices in Brownlow</p>	<p>Lynda Gordon            Head of Equality and Human Rights            Tel: 028 37 564151            Email:  <a href="mailto:Lynda.gordon@southerntrust.hscni.net">Lynda.gordon@southerntrust.hscni.net</a></p>

Opportunity for involvement	Who should be involved and what knowledge, experience or skills are required?	What is the commitment?	Who do I contact for more information?
<p><b>Patient Client Experience Steering Group</b> This group which reports to the Patient Client Experience Committee consists of senior Trust staff with responsibility for coordinating 10,000 Voices survey within the Trust and overseeing the development and implementation of action plans to improve services based on patient and client feedback</p>	<p>People who use Trust services or care for those who use them and are interested in service improvement based on patient feedback</p>	<p>Quarterly meetings</p>	<p>Mairead Casey Patient/Client Experience and 10,000 Voices Facilitator Tel: 028 37566764 mobile: 077 89505502 <a href="mailto:mairead.casey@southerntrust.hscni.net">mairead.casey@southerntrust.hscni.net</a></p>

***Opportunities within the Medical Directorate***

Opportunity for involvement	Who should be involved and what knowledge, experience or skills are required?	What is the commitment?	Who do I contact for more information?
<p><b>Health Care Acquired Infection Strategic Forum</b></p>	<p>People, who have an interest in healthcare associated infection issues, who would like the opportunity to voice opinions and would like the opportunity to make a difference to how people view/think about healthcare associated infections and the issues and needs that are important to patients.</p>	<p>Bi-monthly meetings</p>	<p>Stephen Wallace 028 3861 4087 <a href="mailto:Stephen.wallace@southerntrust.hscni.net">Stephen.wallace@southerntrust.hscni.net</a></p>
<p><b>Research &amp; Development Forum</b></p>	<p>People with an interest or an experience in research and development within HSC.</p>	<p>Quarterly meetings</p>	<p>Irene Knox 028 3861 4274 <a href="mailto:irene.knox@southerntrust.hscni.net">irene.knox@southerntrust.hscni.net</a></p>


## Opportunities within Acute Hospital Services

Opportunity for involvement	Who should be involved and what knowledge, experience or skills are required?	What is the commitment?	Who do I contact for more information?
<b>Maternity Services Liaison Committee</b>	The MSLC involves both professionals and parents. It is currently looking for parents from the local community, Members of voluntary and community groups who offer services to expectant and new parents	Quarterly meetings (currently evenings)	Wendy Clark 028 3861 2035 <a href="mailto:Wendy.clark@southerntrust.hscni.net">Wendy.clark@southerntrust.hscni.net</a>
<b>Inflammatory Bowel Disease Panel</b>	For people living with IBD (or their carers) in the Southern Trust area	Approximately every 8-10 weeks	Ruth Hall 07788726875 <a href="mailto:Ruth.hall@southerntrust.hscni.net">Ruth.hall@southerntrust.hscni.net</a>
<b>Organ Donation Group</b>	People whose lives have been affected by organ and tissue donation	As and when	Edel Livingstone – specialist nurse Organ Donation 02838612720 <a href="mailto:Edel.livingstone@southerntrust.hscni.net">Edel.livingstone@southerntrust.hscni.net</a>
<b>Cancer User Group</b>	People who use Trust Cancer services or care for those who use them and are interested in service improvement within Cancer services. Click on Leaflet for more information. 	Bi-monthly meetings	Sharon Clarke 07786198818 <a href="mailto:Sharon.clarke@southerntrust.hscni.net">Sharon.clarke@southerntrust.hscni.net</a>
<b>MacMillan Health and Wellbeing Service Steering Group</b>	Service User and Carer representatives are recruited through the Cancer User Group ( see above)	Quarterly	Lynne Smart 028 37 564467 <a href="mailto:Lynne.smart@southerntrust.hscni.net">Lynne.smart@southerntrust.hscni.net</a>
<b>Managed Clinical Network for Unscheduled Care</b>	People who use out of hours services/ emergency care and their carers	Quarterly	Gerard Rocks 028 38 833220 <a href="mailto:Gerard.rocks@southerntrust.hscni.net">Gerard.rocks@southerntrust.hscni.net</a>

## Opportunities within Children and Young People's Services

Opportunity for involvement	Who should be involved and what knowledge, experience or skills are required?	What is the commitment?	Who do I contact for more information?
<b>Autism Reference Group</b>	For service users with ASD/Autism or their parents/carers	Quarterly meetings	Hilary McFaul 028 3836 6777 <a href="mailto:Hilary.mcfaul@southerntrust.hscni.net">Hilary.mcfaul@southerntrust.hscni.net</a>
<b>Acorns for Autism</b> Parent/carer forum	Parents, carers and service users who aim to look at improving services and raise awareness of Autism across the Southern Trust area.	Varies	Ask your key worker
<b>Looked After Children User groups</b>	Registered as a looked after child	Varies	Mairead Cullen – 16 plus 02887713587 <a href="mailto:Mairead.cullen@southerntrust.hscni.net">Mairead.cullen@southerntrust.hscni.net</a> Stella Kelly – 12-15years 02837520601/613 Ext 5536 <a href="mailto:Stella.kelly@southerntrust.hscni.net">Stella.kelly@southerntrust.hscni.net</a>
<b>Parent/Carer Groups for Residential and short breaks</b>	Parents and carers of service users attending residential units or availing of short breaks within the Southern Trust area.	Varies	Ask your key worker
<b>CAMHS Parent and Young People's User Groups</b> Armagh & Dungannon Craigavon & Banbridge Newry & Mourne	For service users, parents and carers of young people who receive Child and Adolescent Mental Health Services	Varies	Dolores Kane CAMHS Manager 02837565389 <a href="mailto:Dolores.kane@southerntrust.hscni.net">Dolores.kane@southerntrust.hscni.net</a>
<b>Local Engagement Partnership (LEP)</b>	A cross sectorial partnership of social workers, social work managers, service users and carers promoting and enabling a co-production approach within social work.	Quarterly meetings	Kathy Lavery Head of Social Work and Social Care Governance 02837564437 <a href="mailto:Kathy.Lavery@southerntrust.hscni.net">Kathy.Lavery@southerntrust.hscni.net</a>
<b>Children with Disabilities Parents Forum</b>	For parents and carers of children with disabilities who access Trust Services	Quarterly meetings	Elaine Mooney Operational Manager 028 3834 8248 <a href="mailto:Elaine.Mooney@southerntrust.hscni.net">Elaine.Mooney@southerntrust.hscni.net</a>

## Opportunities within Mental Health and Disability Services

Opportunity for involvement	Who should be involved and what knowledge, experience or skills are required?	What is the commitment?	Who do I contact for more information?
<b>UCSIG</b> -Mental Health service user and carer improvement group	Service users, carers, service user and carer advocates and health and social care professionals, all of whom have personal experience of living with mental health and/or caring for people with mental health. Click on leaflet above for more information. 	First Tuesday of each month (except July & Aug)	Karl Hughes 02830252423 <a href="mailto:lobby@mentalhealthforum.co.uk">lobby@mentalhealthforum.co.uk</a>
<b>ImROC Steering Group</b> Implementing Recovery through Organisational Change	<b>Currently no vacancies</b> – members recruited through existing service user structures within Mental Health	Quarterly	Karl Hughes 02830252423 <a href="mailto:lobby@mentalhealthforum.co.uk">lobby@mentalhealthforum.co.uk</a>
<b>Mental Health Forum</b>	People who use mental health services or care for someone who does.	Monthly	Karl Hughes 02830252423 <a href="mailto:lobby@mentalhealthforum.co.uk">lobby@mentalhealthforum.co.uk</a>
<b>PLIG - Protect Life Implementation Group</b>	People whose lives have been affected by suicide or self-harm. Membership is by invitation through the Protect Life Community/Voluntary Forum. Please contact Colin Loughran for information Protect Life Community / Voluntary Forum <a href="mailto:cloughran@amh.org.uk">cloughran@amh.org.uk</a>	Quarterly	Liz McGrath 028 37 564461 <a href="mailto:Liz.mcgrath@southerntrust.hscni.net">Liz.mcgrath@southerntrust.hscni.net</a>
<b>Learning Disability Carers Forum</b>	Carers of adults with a Learning Disability	Quarterly	Pat McAteer <a href="mailto:Pat.mcateer@southerntrust.hscni.net">Pat.mcateer@southerntrust.hscni.net</a>
<b>Vision and Hearing Forums</b>	People who use sensory disability services due to visual or hearing impairment	Varies	Ask your key worker
<b>Dementia Improvement Group</b>	People with early onset of dementia or carers of people who have dementia	Quarterly	028 3083 5000
<b>Supported Living Service User Groups</b>	People living in supported living accommodation	Varies	Ask your key worker
<b>Adult Safeguarding</b>	Service users, carers who have experience of the adult safeguarding service and other stakeholders who have responsibility for adult safeguarding issues	Range of groups and sub groups Varies	Deborah Hanlon Head of Adult Safeguarding 028 37 564423 <a href="mailto:Deborah.hanlon@southerntrust.hscni.net">Deborah.hanlon@southerntrust.hscni.net</a>

## Opportunities within Older People and Primary Care Services

Opportunity for involvement	Who should be involved and what knowledge, experience or skills are required?	What is the commitment?	Who do I contact for more information?
<b>Palliative Care Experience group</b>	People who have experience of palliative and end of life care.	Bi-monthly meetings	Aileen Mulligan 028 30 835000 Ext 4306 <a href="mailto:Aileen.mulligan@southerntrust.hscni.net">Aileen.mulligan@southerntrust.hscni.net</a>
<b>Fit4U Steering Group</b>	People who are registered with the Fit4U programme-selection process in place	Quarterly	Rhonda Richardson 028 37 564490 <a href="mailto:Rhonda.richardson@southerntrust.hscni.net">Rhonda.richardson@southerntrust.hscni.net</a>
<b>Residential and Day Care Service User Groups</b>	People who use residential and day care facilities in the Southern Trust area	Varies	Ask your key worker or residential / day care manager
<b>Smoke Free Steering Group</b>	People with an interest in helping the Southern Trust to implement Smoke Free sites	Varies	Lynne Smart 028 37 564467 <a href="mailto:Lynne.smart@southerntrust.hscni.net">Lynne.smart@southerntrust.hscni.net</a>
<b>Young Women After Stroke</b>	This is the only group of its kind in the UK, set up to help women regain their confidence and independence following a stroke. The group currently has 25 members aged 16- 55 from across Armagh, Dungannon, Craigavon, Banbridge and Newry and Mourne.	Fortnightly meetings in Brownlow Community Hub	For more information on Stroke <a href="http://www.stroke.org.uk">www.stroke.org.uk</a> or to find out more about Young Women After Stroke Tel: 07701339169 or Email: <a href="mailto:Valerie.dale@stroke.org.uk">Valerie.dale@stroke.org.uk</a>

*Further opportunities for involvement will be added to this list as they emerge.*

**Or go on line and register your interest in being involved:**

<http://www.southerntrust.hscni.net/about/1593.htm>

**For further information on Personal and Public Involvement please contact:**

Carolyn Agnew, Head of User Involvement and Community Development Tel: 028 37 564469 Email: [Carolyn.agnew@southerntrust.hscni.net](mailto:Carolyn.agnew@southerntrust.hscni.net)

<http://www.southerntrust.hscni.net/about/1600.htm>