

We want you to be involved because

You have a right to be involved:-

From 1 April 2009 organisations such as the Trust have a statutory duty of public involvement and consultation.

The Southern Trust is committed to ensuring that everyone who wishes to be involved in the planning, development and evaluation of its services is facilitated to do so.

As we plan and develop services, we can only make improvements by involving people who have experience of using these services, either as a service user, carer or a member of the public.

If you are interested in becoming involved we would like to hear from you.

Together we can make our services the very best they can be.

If you would like to find out more, please contact:

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Head of User Involvement & Community Development

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PPI Team

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You can also check out the *'Involving You'* section of the Southern Trust website where you can fill in an online register of interest

<http://www.southerntrust.hscni.net/about/1600.htm>

HSC Southern Health and Social Care Trust

Quality Care - for you, with you

Have Your Say!

Personal and Public Involvement (PPI)

Are you interested in your local Health and Social Care Services?

Do you have an opinion on how Health and Social Care Services are run?

Would you like to become involved in improving the planning, development and delivery of Health and Social Care Services in your area?

www.southerntrust.hscni.net

Code 61483C



What is Personal and Public Involvement (PPI)?

Personal and Public Involvement (PPI) is also known as Service User Involvement and can be described as:

“how service users, patients, clients and carers (including the public) can have their say about care and treatment, and the way services are planned and delivered.”

It is about giving you the opportunity to get involved in what affects your health and social care services locally. You can help doctors, nurses, social workers and other health and social care services in the planning, development and evaluation of health and social care services.

You would be **helping** others to get the **best** service possible.

How can I be involved?

There are a number of ways in which you can become involved. You do not need to get involved in everything.

We will let you know about opportunities – you decide how much you want to be involved.

Some examples of how people are helping us to develop and improve our services include: attending meetings, taking part in focus groups and steering groups, getting involved in research, audit and patient satisfaction surveys and helping us design and develop information resources.

You can be involved as much or as little as you want. Involvement can mean:

1. Being involved in negotiating a plan of care
2. Telling us your experience of a service you have received
3. Being consulted about how to develop a service or major plan
4. Giving your views on the development of Trust strategies, policies and procedures
5. Working with us to influence corporate and organisational priorities and the overall direction of the Trust

People can be involved as:

- Individuals in decisions about their own care
- Groups of service users or carers or organisations with special interest
- Local communities

Is there support available?

The Trust can support you in a number of ways:

- Providing you with information and training
- Reimbursing your expenses
- Providing personal support

Interested in getting involved?

If you are interested in becoming involved, we would like to hear from you.

Please speak to the person who is responsible for delivering your care. This could be your social worker, nurse, day care worker or other health and social care professional. You can also contact the PPI Team or fill in an online involvement form – details overleaf.

You can be involved in particular areas of interest i.e.

- Older People Services
- Children & Young People Services
- Disability Services
- Mental Health Services
- Hospital Services
- General Services