

FOI 2224

25th March 2024

FREEDOM OF INFORMATION ACT 2000 – INFORMATION REQUEST

Please be advised that for systems managed by Business Services Organisation (BSO) you may wish to direct your query to BSO directly via e-mail: foi.bso@hscni.net

Question 1a:

Patient Administration System (*used to support patient management, including tracking patients and managing admissions, ward attendances and appointments*)

Does the organisation use a Patient Administration System (PAS)? If yes, please provide the supplier's name.

Response:

Yes – Regional solution owned and managed by Business Services Organisation on behalf of Health and Social Care NI.

Question 1b:

What is the contract end date of the PAS supplier?

Response:

Regional solution owned and managed by Business Services Organisation on behalf of HSCNI.

Question 2a:

Electronic Health Record System (*a digital record of patient health information*)
Does the organisations use an Electronic Health Record (EHR)? If yes, please provide the supplier's name.

Response:

Yes – Regional solution owned and managed by Business Services Organisation on behalf of HSCNI.

Question 2b:

What is the contract end date of the EHR supplier?

Response:

Regional solution owned and managed by Business Services Organisation on behalf of HSCNI.

If you wish to redirect your query to the Business Services Organisation (BSO), please see contact details below:

E-mail: foi.bso@hscni.net

Question 3a:

Patient Engagement (patient engagement tools refer to systems that enable patients to access personal health information and allows patients to choose to participate in their care)

Does the organisation use a patient engagement tool? If yes, please provide the supplier's name.

Response:

No.

Question 3b:

What is the contract end date of the Patient Engagement supplier?

N/a

Question 4:

Task Management Functionality

Please tick below which task management functionality currently used at the organisation.

Functionality	Tick if used
Static Task Lists	
Automated Escalation and Allocation of Tasks	

n/a

Email: Foi.Team@Southerntrust.hscni.net