

FOI – 2321

15<sup>th</sup> April 2024

## **FREEDOM OF INFORMATION ACT 2000 – INFORMATION REQUEST**

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### **1) Do you use a Social Media Management platform?**

**Response:**

Yes

### **2) If so, what tools do you use?**

**Response:**

In accordance with Section 31 (1) (a) of the Freedom of Information Act 2000 - Law enforcement – the prevention or detection of crime, such information is exempt from disclosure.

Although the Southern Trust understands that there is a public interest in being open and transparent, the information including manufacturer, models and replacement timeframes is business sensitive and has the potential to leave the Trust vulnerable to cyber-attacks. By disclosing these details, this information could prejudice and compromise the Trust's network/IT security.

We believe that putting this information into the public domain would make the Trust more vulnerable to cyber-attacks. The public interest in maintaining the security of our systems and providing safe health and social care to our patients/clients outweighs the public interest in disclosure of this information.

### **3) What is your annual spend on a Social Media Management tool?**

**Response:**

<£5K

### **4) What dates does your contract with your current supplier end (month & year)?**

**Response:**

August 2024

**5) Do you use a tool for Social Listening and/or a Media Monitoring platform?**

**Response:**

Yes

**6) If so, what tools do you use?**

**Response:**

In accordance with Section 31 (1) (a) of the Freedom of Information Act 2000 - Law enforcement – the prevention or detection of crime, such information is exempt from disclosure.

Although the Southern Trust understands that there is a public interest in being open and transparent, the information including manufacturer, models and replacement timeframes is business sensitive and has the potential to leave the Trust vulnerable to cyber-attacks. By disclosing these details, this information could prejudice and compromise the Trust's network/IT security.

We believe that putting this information into the public domain would make the Trust more vulnerable to cyber-attacks. The public interest in maintaining the security of our systems and providing safe health and social care to our patients/clients outweighs the public interest in disclosure of this information.

**7) What is your annual spend on a tool for Social Listening and/or a Media Monitoring platform?**

**Response:**

<£10K

**8) What dates does your contract with your current supplier end (month & year)?**

**Response:**

N/A

**9) Who is the senior person responsible for managing these contracts?**

**Response:**

Enquiries should be addressed to [Corporate.HQ@southerntrust.hscni.net](mailto:Corporate.HQ@southerntrust.hscni.net)

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