

FOI 2526

23rd July 2024

FREEDOM OF INFORMATION ACT 2000 – INFORMATION REQUEST

This is an information request relating to data breaches.

Please include the following information for each of the following financial years 2021/22, 2022/23 and 2023/24:

The number of data breaches that have occurred.

All incidents relating to the confidentiality or security of information are logged on the Trust Datix system, not all incidents meet the threshold of a data breach.

The number of data incidents recorded for financial years is detailed below.

21/22 – 119 incidents
22/23 – 76 incidents
23/24 – 185 incidents

Not all of these incidents met the threshold for reporting to the Information Commissioners Office (ICO).

The number of incidents reported to the ICO in financial years is outlined below.

21/22 – 8 incidents
22/23 – 2 incidents
23/24 – 7 incidents

How many people were affected in each data breach.

The number of people affected in each data breach is not centrally recorded and to collate this information would require a manual review of each individual incident as well as liaison with individual service areas. Unfortunately, therefore we are unable to provide the information you have requested as the cost of locating and retrieving the information exceeds the “appropriate limit” as stated in the Freedom of Information (Fees and Appropriate Limit) Regulations 2004. It has been estimated that it would take more than 18 hours to locate and retrieve the requested information. In order to obtain this information and it would exceed the £450 limit and is therefore cost prohibitive.

While section 12 of the Freedom of Information Act 2000 allows a public authority to refuse a request in its entirety, in the keeping with the interests of openness and transparency promoted in the Freedom of Information Act, the Trust has provided

information in the overall response to your request that was obtainable within the fees limit.

Total number of claims made against the NHS Trust.

2021/22 – 2 claims

2022/23 – 2 claims

2023/24 – 1 claim

Total number of claims that have been upheld.

3 claims have been settled out of court, 1 claim was withdrawn. 1 claim remains ongoing.

Total cost that has been paid out each year.

The 3 claims referred to above were all settled out of court in 2024 with a total cost paid out of £9,373.

The largest payout given to a single person each year.

The highest cost paid to a single individual was £4739.

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