

Mullan, Eileen

From: McDowell, Louise
Sent: 03 July 2024 08:35
To: Mullan, Eileen
Subject: RE: Closure of Drive Through Blood service at St Luke's Armagh

Eileen

For information this has been responded to with the below info:

“The drive through service was established in response to the Covid-19 pandemic, to promote social distancing and to support the move to ‘virtual’ out-patient activity. At this time the service was temporarily funded in the Trust and across all other Trusts in Northern Ireland.

“Unfortunately, this temporary funding ceased on 31st March 2023 and while other Trusts stopped their drive through service, at this time, we continued to run our service.

“Regrettably, due to financial pressures, right across health and social care in Northern Ireland, we are no longer able to fund the service from Friday, 28th June 2024.

“I completely understand the value of this service to your constituents and the convenience of the drive through option, for blood tests, from our very dedicated and professional team on the St Luke’s Hospital site. From 1st July 2024 phlebotomy needs will be facilitated in the blood rooms in either Craigavon Area Hospital, Daisy Hill Hospital or South Tyrone Hospital out-patient departments.

“I appreciate there may be concerns around immunity and risk of infection and would assure you that when patients attend the blood rooms, as when they attend their out-patient clinic appointments; diagnostics; or treatments, the same IPC precautions will be undertaken by the staff. Patients and carers can, if they wish to, wear a face mask and utilise sanitising gel for their hands.

“Thank you for raising your concerns in respect of this drive through service and I hope that your experience in attending the blood rooms will be as positive as that of the drive through service.”

Louise

Louise McDowell
Communications Manager



The Rowans

Direct line: [REDACTED]

Mobile: [REDACTED]

Working hours: Mon – Fri 8.30am – 4.30pm



From: Lappin, Lynn [REDACTED]
Sent: Friday, June 28, 2024 10:59 AM
To: Rogers, Ruth [REDACTED]
Subject: RE: Closure of Drive Through Blood service at St Luke's Armagh

Ruth I responded to you and Peter on this, not directly to the patient.

Regards.

Lynn

Lynn Lappin
Assistant Director for Surgical & Out-Patient Services

Office: [REDACTED]
Mobile: [REDACTED]
Or via MS Teams
E-mail: [REDACTED]

If I am sending this e-mail outside of regular hours, it is because it currently suits my work pattern. However, I do not expect you to read, respond or action it outside of your regular hours.

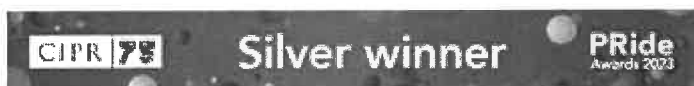
From: Mullan, Eileen [REDACTED]
Sent: Friday, June 28, 2024 10:31 AM
To: Rogers, Ruth [REDACTED]
Cc: Lappin, Lynn [REDACTED]
Subject: RE: Closure of Drive Through Blood service at St Luke's Armagh

Thank you

From: Rogers, Ruth [REDACTED]
Sent: Friday, June 28, 2024 10:28 AM
To: Mullan, Eileen [REDACTED]
Cc: Lappin, Lynn [REDACTED]
Subject: RE: Closure of Drive Through Blood service at St Luke's Armagh

Eileen just to confirm Lynn Lappin has responded to this patient.

Ruth Rogers
Head of Communications
Trust Headquarters
Craigavon Area Hospital
Tel: [REDACTED]



From: Mullan, Eileen [REDACTED]
Sent: Thursday, June 27, 2024 8:26 AM
To: Rogers, Ruth [REDACTED]
Subject: FW: Closure of Drive Through Blood service at St Luke's Armagh

See below

From: Mullan, Eileen [REDACTED]
Sent: Sunday, June 23, 2024 9:54 AM
To: OKane, Maria [REDACTED]
Cc: Wallace, Stephen [REDACTED] Toal, Peter
[REDACTED]
Subject: Fwd: Closure of Drive Through Blood service at St Luke's Armagh

Can you arrange for a response for [REDACTED] that I can send please

Thanks

Eileen

Sent from [Outlook for Android](#)

From: [REDACTED]
Sent: Sunday, June 23, 2024 12:33:15 am
To: Mullan, Eileen [REDACTED]
Subject: Closure of Drive Through Blood service at St Luke's Armagh

 You don't often get email from [REDACTED] [Learn why this is important](#)

Dear Ms Mullan

I am writing to you as chair of the Southern Health and Social Care Trust.

I am disappointed that the Trust has decided to end the drive through bloods service in Armagh.

I use this service on a regular basis and it would appear that there has been no alternative system, for the patients who use this service, within the Southern Health and Social Care Trust.

Can you please explain why this service is being ended and what alternative provision there is for patients availing of it?

Thanks

[REDACTED]

