

FOI 2543

2nd August 2024

FREEDOM OF INFORMATION ACT 2000 – INFORMATION REQUEST

Request:

A regional trust benchmarking and skill-mix exercise has been carried out which covered staffing in hospital dispensaries.

Can you please provide the report, in particular aspects relating to hospital dispensary staffing.

Given the time elapsed since previously requested and the publication of technician requirements within the public domain, a S22 response would not appear to be reasonable reason for refusal at this point.

Response:

A draft report was presented to Trust Heads of Pharmacy in April 2023. Heads of Pharmacy asked that the workforce model be tested before the report was approved. Work did not progress in April 23 and the workforce module was not signed off, this is because the model needs to be revisited as we learn how Encompass has affected the workflow and staff. We continue to review how to best utilise the new system and staff.

Email: Foi.Team@Southerntrust.hscni.net