



FOI 2386

12th September 2024

FREEDOM OF INFORMATION ACT 2000 – INFORMATION REQUEST

Question 1:

The number of escalated bed spaces within the Trust's hospitals.

Response:

Bluestone Mental Health inpatients – 3
Lurgan Hospital - 3
Surgery & Clinical Services – 12
Medicine & Unscheduled Care - 21

Question2:

A copy of the health and safety assessments completed for escalated bed spaces within the Trust's hospitals.

Response:

Mental Health Directorate - See Attachment 1 and Attachment 2.
Adult Community Services Directorate – No Health and Safety assessments completed at this point.
Medicine and Unscheduled Care Directorate – See Attachment 3.

Question 3:

The number of complaints received by the Trust per year for the last five years

Response:

Year	Total (Inc. Formal Complaints, informal complaints & enquiries)
2019-20	1144
2020-21	946
2021-22	1147
2022-23	1476
2023-24	1799 as at 01.05.24

Question 4:

The number of complaints received by the Trust in relation to escalated bed spaces per year for the last five years.

Response:

There are no complaints containing term 'escalated bed' therefore searches were conducted using following Keywords:

- Additional
- Bed
- Portland
- Chair bed
- Sofa bed
- Undesignated bed
- Pop up bed
- Mattress on floor
- Corridor
- Trolley
- Bedded

Results were manually searched for relevant data with duplicates removed.

Year	Result
2019-2020	7 Complaints (Inc. Formal Complaints, informal complaints and enquiries)
2020-2021	< 5 *
2021-2022	< 5 *
2022-2023	23 Complaints (Inc. Formal Complaints, informal complaints and enquiries)
2023-2024	11 Complaints (Inc. Formal Complaints, informal complaints and enquiries) as at 01.05.24

* The Trust has a legal duty to protect patient confidentiality and, in line with this duty, the figure <5 has been provided where figures are very low. This is because of the potential risk of identification of an individual. In reaching this decision the Trust has taken into account the small geographical area which the Trust serves and the sensitivity of the information requested. In addition the Trust has taken into account the fact that all information disclosed in response to an FOI is disclosed to the 'world at large' and is published on the Trust website.

S 40 (2) (third party information) of the Freedom of Information Act 2000 has been applied to exempt the redacted information from disclosure. The Trust does not consider the disclosure of the redacted information to be fair to the individuals concerned as there is the potential risk of identification of an individual(s) which they would not expect, and which would therefore breach the fairness element of the first principle of the Data Protection Act 2018.

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