

FOI 2586

15 September 2024

FREEDOM OF INFORMATION ACT 2000 – INFORMATION REQUEST

Request:

Can you provide a list of Independent providers contracted to provide domiciliary care within the southern trust, and only if possible the number of visits provided by each within the most recent full year held.

Response:

Please see below a list of Independent Service Providers contracted by the Southern Health and Social Care Trust to provide domiciliary care. Unfortunately, we are unable to provide the number of visits by each independent service provider as it is not possible to collate this information using the electronic systems the Trust has in place.

List of Independent Service Providers contracted by the Southern Health and Social Care Trust to provide domiciliary care.

Ann's Homecare
Care Plus
Clanconnel Home Care Limited t/a Home Instead
Clogher Valley Care Ltd
Connected Health Dom Care Ltd
Enable Care Services (UK) Ltd
Extra Care for Elderly People Ltd
Connected Health / Care NI Ltd - formerly known as <u>Homecare Independent Living (Homecare N.I.)</u>
Jaz Care
Jark Healthcare
L&B Care Services
Moneydarragh Flexicare
North West Care (previously Rathmourne)
Peacehaven
Quality Care Services
Rutledge Domiciliary Care Agency
T-Gem Health Care
Kingdom HealthCare Limited

Request:

For staff employed by SHSCT providing L2 or L3 support with medicines, are copies of policies available or a summary, specifically are medicines permitted to administered from original manufacturer packs, or are they required to be prepared in multi compartment compliance aids by pharmacies? Are there any limits or restrictions on the number of medicines permitted to be administered by staff within or outside a multicompartment compliance aids?

Response:

All Trust Home Care Domiciliary Care Supervisors (DCS) are informed of where to access Operational guidelines: when service users require assistance with medications from Domiciliary Care and this is also circulated to Independent Sectors Managers. If any changes to policy are made this is also communicated to all Managers.

All Trust Home Care Domiciliary Home Care Workers complete Core medication training on commencement of post and this includes teaching in administration of medicines at Level 2 and 3 support. They have training on both level 2 care plan and Medication Instruction Sheets (MIS) and are informed of responsibilities at each level and when to contact the office if any concerns.

Domiciliary Care Workers are also told during training that they are only allowed to administer medication from original containers with prescription labels matching the Medication Instruction Sheet. Blister packs/ Pilpac plus also must be sealed by pharmacy and have attached prescription labels with filled blisters matching the times on the MIS.

Example of specific information also covered:

- Domiciliary Care Workers are not allowed to administer warfarin from original container.
- Domiciliary Care Workers can't administer liquid Cytotoxic medication.
- Domiciliary Care Workers can't measure liquid medication in drop form.

Complexity is also discussed and Domiciliary Care Workers are informed they are only allowed to administer blister pack plus 3 medications from the original container at any one call.

All Domiciliary Care Workers are given a copy of a training PowerPoint and an example of correct recording after training. At the annual Medicines Management Skills Assessment (MMSA) / Domiciliary Care Supervisor training any changes to policy or learning from errors is also discussed.

All Key workers assessing need for medication assistance and community Nurses transcribing, are given above information during their training and have access to medication policy.

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