



FOI 2617

18 September 2024

FREEDOM OF INFORMATION ACT 2000 – INFORMATION REQUEST

Question 1:

Number of in-house hours of service provided for Clients of the Trust in the Home Care Teams in Financial OR actual years 2021- 22, 2022-23 and 2023-24

Response:

Total Number of Statutory Direct Contact Hours each year

Note: Figures have been extracted from Domiciliary Care Activity SPPG Return, provided by Community Information Team

Year	Statutory Direct Contact Hours
2021/22	1,310,016
2022/23	1,298,478
2023/24	1,316,041

Question 2: Total carers numbers employed for those years

Response:

Headcount of Trust Home Care Assistants as at 31 March 2022 - 2024

Note: Figures exclude staff on Career Break and Multiple Postholders are only counted once

Year	Headcount
As at 31 March 2022	1,248
As at 31 March 2023	1,148
As at 31 March 2024	1,138

Question 3: Average hours worked per carer

Response:

Average Attendance Hours Worked for Trust Home Care Assistants each year

Note: Average Hours is based on total attendance hours recorded during each year divided by Headcount of staff as at 31 March at year end (as per Q2). Hours recorded during periods of absence are included in the attendance hours.

Year	Average Attendance Hours
2021/22	1,410.0
2022/23	1,568.8
2023/24	1,570.8

Question 4: How many sickness days relate to staff who were off for three days or less

Response:

Number of Calendar Days Lost by Trust Home Care Assistants, due to Episodes of Sickness Absence of 3 days or less duration

Year	Calendar Days Lost (during the financial year)
2021/22	685
2022/23	898
2023/24	981

Question 5: Percentage of staff who have taken sick leave in those years

Response:

% of Trust Home Care Assistants as at 31 March each year who had one or more episode of sickness absence during previous year

Year	% of Staff Absent during previous year (due to Sickness)
As at 31 March 2022	52%
As at 31 March 2023	60%
As at 31 March 2024	60%

Question 6: Percentage of hours relating to long term sickness absence



Response:

Number of Calendar Days Lost by Trust Home Care Assistants due to Long Term Episodes of Sickness Absence (29 or more days lost)

Note: We are unable to report on % Hours Lost for Trust Home Care Assistants therefore Calendar Days Lost during each year has been provided

Year	Calendar Days Lost (during the financial year)
2021/22	26,236
2022/23	36,138
2023/24	30,486

Question 7: Cost of Sickness absence

Response:

Estimated Cost of Sickness Absence by Trust Home Care Assistants

Note: The Estimated Cumulative Absence Cost includes the Occupational and Statutory Sick Pay costs and Employer National Insurance and Pension Contributions per employee extracted from HRPTS with the exception of staff absent due to COVID-19 prior to October 2022, whose Employer National Insurance and Pension Contributions are only included in these figures as they were recorded under a separate absence type during this period.

Year	Estimated Sickness Absence Cost
2021/22	£1,317,390
2022/23	£1,897,046
2023/24	£1,706,292

Email: FOI.team@southerntrust.hscni.net