

FOI 2686

16th October 2024

## **FREEDOM OF INFORMATION ACT 2000 – INFORMATION REQUEST**

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### **REQUEST:**

If all the below questions cannot be answered within the appropriate time limit, please can you answer the questions in order as below until the limit is reached.

1. How many home adaptations were delivered in the following financial years under the Disabled Facilities Grant (DFG)?

- I) 2019-20
- II) 2020-21
- III) 2021-22
- IV) 2022-23
- V) 2023-24

2. How many of the home adaptations delivered, as outlined in question 1, related to a) under-18s, and b) adults aged between 18 and 64? Please break the figures down by the following financial years:

- I) 2019-20
- II) 2020-21
- III) 2021-22
- IV) 2022-23
- V) 2023-24

3. Of home adaptations delivered under the DFG in the following financial years, what was the average amount of time, in days, for a home adaptation to be completed from the time of the resident's initial enquiry\*?

- I) 2019-20
- II) 2020-21
- III) 2021-22
- IV) 2022-23
- V) 2023-24

\*Please understand an "initial enquiry" in all questions as the first contact made by/on behalf of the resident with the Trust regarding a home adaptation, rather than the point at which an application was formally submitted. If such timeframes cannot be calculated because the data is not accessible in this format, please provide timeframes using the nearest data you have available, and explain what this timeframe relates to

4. Of home adaptations delivered under the DFG in the following financial years, what was the average amount of time, in days, for a home adaptation to be completed from the time of the initial enquiry for cases relating to under-18s?



- I) 2019-20
- II) 2020-21
- III) 2021-22
- IV) 2022-23
- V) 2023-24

5. Of home adaptations delivered under the DFG in the following financial years, what was the average amount of time, in days, for a home adaptation to be completed from the time of the initial enquiry for cases relating to those aged 18-64?

- I) 2019-20
- II) 2020-21
- III) 2021-22
- IV) 2022-23
- V) 2023-24

6. Among residents whose DFG enquiries or applications remain open, what is the longest amount of time a case has been ongoing (in days)? Please provide a figure from the point at which the resident first enquired\* about a home adaptation.

\*Please understand 'first enquired' as the first contact made by/on behalf of the resident with the Trust regarding a home adaptation, rather than the point at which an application was formally submitted. If such timeframes cannot be calculated because the data is not accessible in this format, please provide timeframes using the nearest data you have available, and explain what this timeframe relates to

7. Did the case in question 6 relate to an individual aged:  
i) under-18,  
ii) 18-64 or  
iii) 65 and over?

8. What was the total cost of the home adaptations delivered under the DFG in each of the following financial years?

- I) 2019-20
- II) 2020-21
- III) 2021-22
- IV) 2022-23
- V) 2023-24

9. Do you use discretionary powers to top up grants?

**Response for Questions 1-9:**

This information requested is not recorded centrally and therefore retrieving it would involve a manual search of service user records. As such we cannot provide this information as the cost of locating and retrieving the information exceeds the "appropriate limit" as stated in the Freedom of Information (Fees and Appropriate Limit) Regulations 2004. In order to obtain this information from a number of individual service user records would exceed the £450 limit and is therefore cost prohibitive.

Under section 12 of the Freedom of Information Act 2000, Public Authorities are not obliged to comply with an information request where to do so would exceed the cost limit.

The Northern Ireland Housing Executive may hold the information requested.

You may wish to redirect your query to the Northern Ireland Housing Executive (NIHE), contact details below:

By email: [foi@nihe.gov.uk](mailto:foi@nihe.gov.uk)

or by post to:

Freedom of Information  
Legal Services and Information Governance  
Housing Executive  
Housing Centre  
2 Adelaide Street  
Belfast, BT2 8PB

Email: [Foi.Team@Southerntrust.hscni.net](mailto:Foi.Team@Southerntrust.hscni.net)